

Caring For The Geriatric Patient in an Age-Friendly health System

Lucia M. Garcia-Carmona RPh, PharmD, BCGP,CDP



2026

Disclosure to Learners

Lucia M. Garcia-Carmona , faculty for this CE activity, has no relevant financial relationship(s) with ineligible companies to disclose.

All of the relevant financial relationships listed for these individuals have been mitigated.

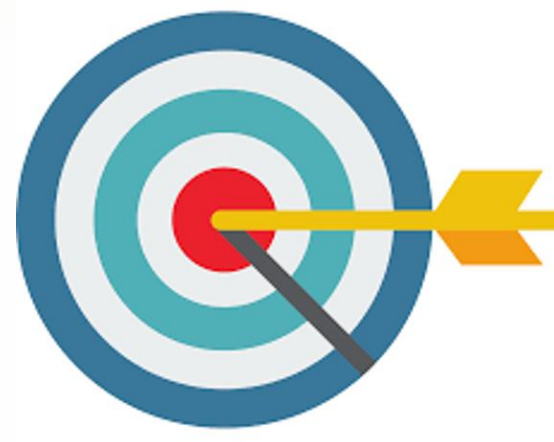
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“The Colegio de Farmacéuticos de Puerto Rico is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.”

Provider Number: 0151

2026



OBJECTIVES

At the end of the CPE activity the pharmacist (P) and pharmacy technicians (PT) will be able to:

- Discuss the four essential domains of the Age-Friendly Health Systems framework (4M's) and their relevance in pharmacy practice.
- Identify barriers to safe and effective care in older adults in the pharmacy setting.
- Identify examples of how the pharmacy team implements age-friendly health systems.
- List strategies for collaborating with interprofessional teams to enhance person-centered, age friendly care.

Pre and Post test

Pre and Post Test:

1. The following elements are part of the Age Friendly Health System 4Ms framework except for:

- A) Mobility
- B) Medication
- C) Moderation
- D) Mentation
- E What matters

2. Decreased hepatic blood flow is most likely to increase the risk of adverse drug effects in older adults. True or False

3. Unnoticed adverse drug reactions can lead to prescribing cascades. True or false

4. Engaging in PIM deprescribing efforts is an example of the pharmacy team participation in Age friendly health systems.

True or false

5. Making independent medication changes based on Beers' criteria is an example of interprofessional collaboration.

True or False

Ageism “Edadismo”

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Ageism “Edadismo”

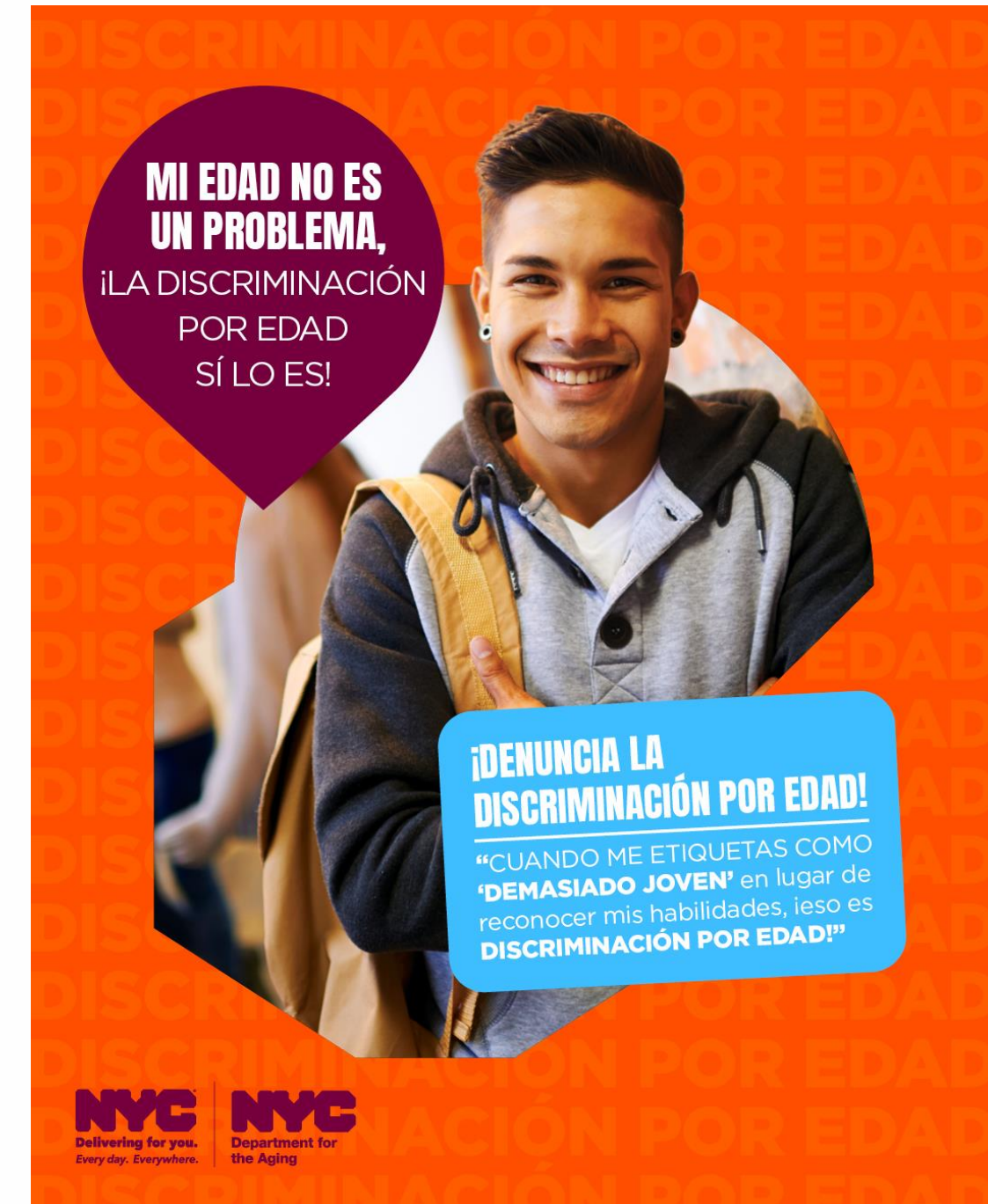


MY AGE ISN'T
A PROBLEM,
AGEISM
IS!

CALL OUT AGEISM!
“When you label me **‘TOO OLD’**
instead of recognizing my skills,
that’s **AGEISM!**”

NYC Delivering for you. Every day. Everywhere.
NYC Department for the Aging

This poster features a smiling older woman with short grey hair, wearing a brown blazer over a white shirt. The background is red with a repeating pattern of the word 'AGEISM' in a lighter red, semi-transparent font. A purple speech bubble is in the top left, and a dark red callout box is in the bottom right.



MI EDAD NO ES
UN PROBLEMA,
¡LA DISCRIMINACIÓN
POR EDAD
SÍ LO ES!

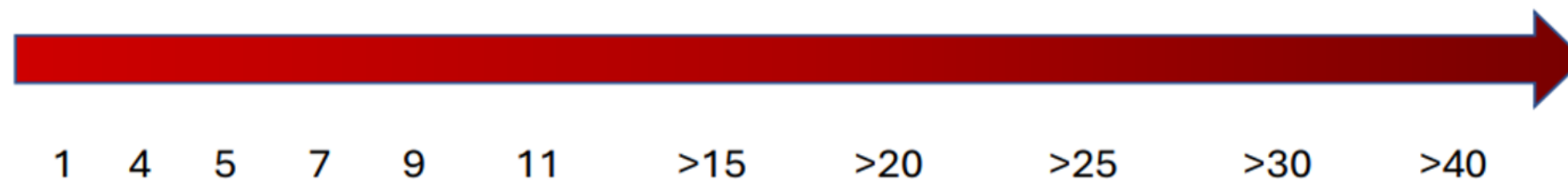
**¡DENUNCIA LA
DISCRIMINACIÓN POR EDAD!**
“CUANDO ME ETIQUETAS COMO
‘DEMASIADO JOVEN’ en lugar de
reconocer mis habilidades, iese es
DISCRIMINACIÓN POR EDAD!”

NYC Delivering for you. Every day. Everywhere.
NYC Department for the Aging

This poster features a smiling young man with short dark hair, wearing a grey hoodie and a yellow backpack. The background is orange with a repeating pattern of the words 'DISCRIMINACIÓN POR EDAD' in a lighter orange, semi-transparent font. A purple speech bubble is in the top left, and a blue callout box is in the bottom right.

“Polypharmacy”

How many is too much?



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Medication Overload



- Medication overload can replace traditional definition of polypharmacy.

Masnoon Netal BMC Geriatr.2017;(1)230

Wang X etal.GlobHealth res Policy.2023;8(1):25.;

- The risks of harm outweighs potential benefits

Lown institute. Medication overload: America's other drug problem. April 2019

April

- >35 million visits to ER /medical treatment related to ADE

Shehab N,et al.JAMA.2016;316(20)2115-2125

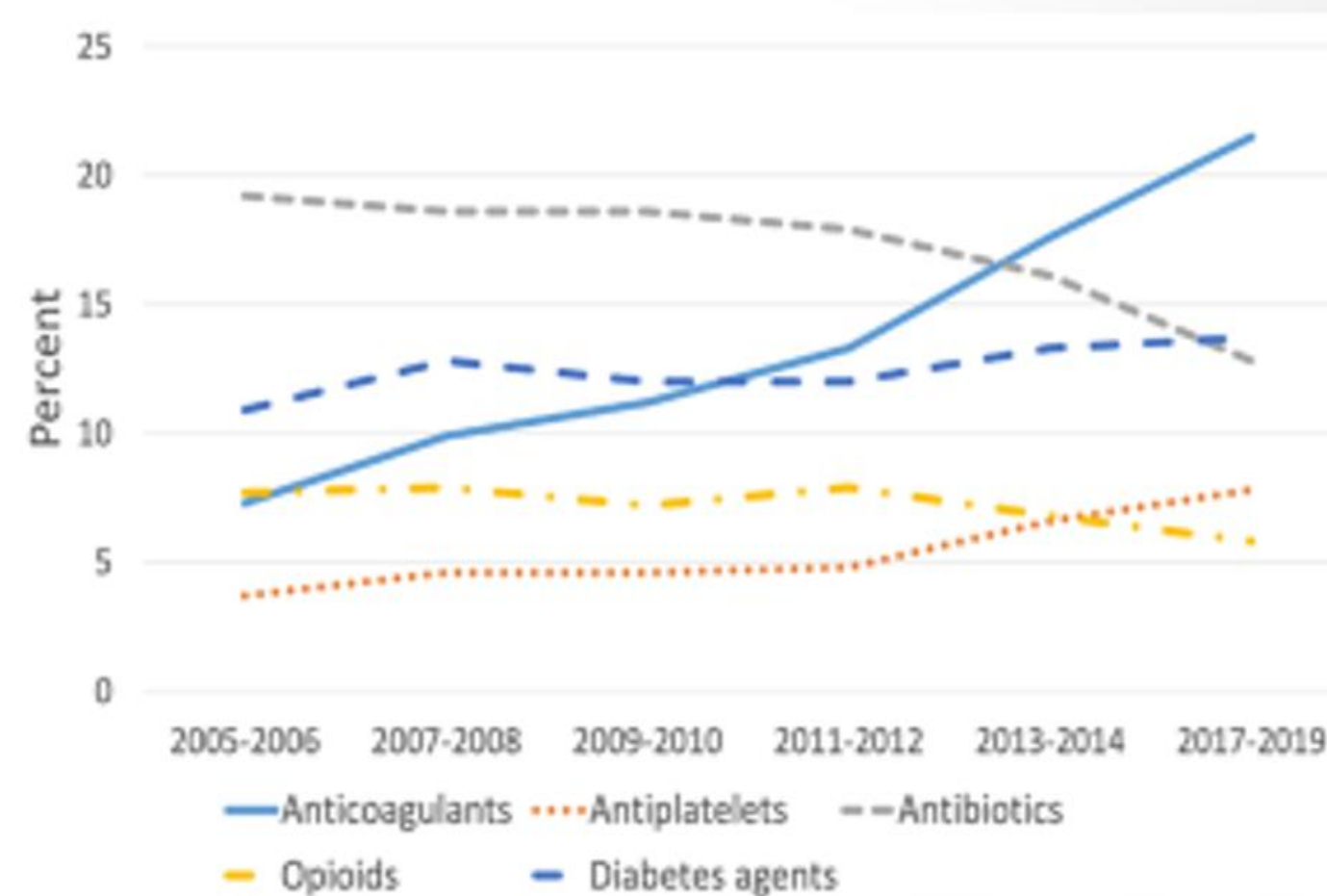
BurgoisFT,etal.Pharmacolepidemiol Drug Saf.2010;19(9):901-910

National Estimates of US Emergency Department



Visits for Adverse Drug Events

- 1) Approximately 1 in 5 ED visits for medication harms were associated with therapeutic use of anticoagulants (21.5%), more than any other drug class
- 2) Among patients over 65, anticoagulants accounted for 35% of ED visits for medication harm attributed to therapeutic use, with three of the 5 top drugs being anticoagulants (warfarin, 20.7%; apixaban, 8.0%; rivaroxaban, 6.3%).
- 3) Antiplatelet agents were associated with an additional 7.8% of events overall.



[JAMA. 2021;326\(13\):1299-1309.](#)
[doi:10.1001/jama.2021.13844](#)

Deprescribing

Systematic process of identifying and D/C drugs

Harms outweigh benefits

Patient's goals

Current level of functioning

Life expectancy

Values and preferences

Challenges :

- Medical school curriculum places more emphasis on prescribing rather than deprescribing and medication optimization
- Requires commitment and is best undertaken as a collaborative partnership

Deprescribing Benefits



↓ To 59% the number of patients with PIM



Subgroup analysis showed that deprescribing :

Reduced all cause mortality by 26%

Reduce number of patients with falls by 24 % Kua et al health outcomes of deprescribing interventions among older residents in nursing homes : A systematic review and meta-

Implementation Barriers

Fragmentation of care

- Many care transitions
- Lack of information (unclear medical or medication hx)

Insufficient resources

- Decrease in work force

Patient and family reluctance

Prescriber hesitancy to deprescribe another's regimen



Case #1 Fragmentation of Care and pt's attitude toward deprescribing

Mr JC is an 87y/o male veteran, who C/O taking too many meds and bruises in both arms

Private cardiologist Hx and Med hx

- Angina, HF, Hyperlipidemia and DM type 2
- Aspirin 81 mg (cardiologist), clopidogrel 75mg (primary provider), tamsulosin 0.4mg, vitamin D ? , magnesium ? Famotidine 40 mg daily , lisinopril 10 mg (primary provider) not taken (NT), amlodipine 10 mg (cardiologist), Sitagliptin 100mg NT , metformin 1,000mg AM 500mg PM, glipizide 10 mg daily and is taking other supplements and vitamins that were not brought today

Primary provider hx and meds hx

- BPH, DM type 2, neurocognitive disorder and HBP
- Brimonidine, refresh, timolol, latanoprost

- BP 156/78 P78, Pt denied SOB, nor edema nor orthopnea
- Labs A1C Hgb 6.1%, HDL 48, LDL 67, Trig 85 eGFR 57ml/min Na 141, K 4.1, Hgb 12.6, PLT's WNL, TSH WNL, Vitamin B 12 212pg/mL

Poll everywhere

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Case #1 Fragmentation . What would you recommend?

- (A) D/C clopidogrel, decrease famotidine to 20 mg 0%
- (B) Add arnica to be applied to arms 0%
- (C) Deprescribe Glipizide 0%
- (D) Add Omeprazole to decrease bleeding risk 0%

Patient attitudes toward deprescribing

92 % of Americans ≥ 65 y/o are open to having ≥ 1 medicines deprescribed

> 2/3 want to reduce the number

A substantial proportion express concern about stopping a medicine that they had been taking for a long time. “ This is for life “

Dichotomy of wanting to reduce their medications while also believing that the medications are still necessary.

Deprescribing, is ideally conducted within the framework of patient-centered care and shared decision making.



How to FRAME Deprescribing conversations

Fortify trust

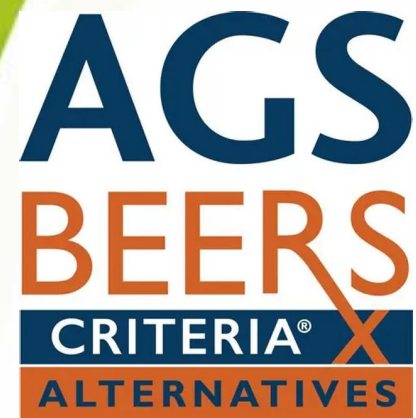
Recognize willingness and barriers

Align deprescribing with goals of care

Manage cognitive dissonance
(discrepancies of past recommendations)

Empower pts/caregivers to continue conversations

Potentially Inappropriate Medications as per Beers Criteria



- **Benzodiazepines and “Z” drugs:** Alprazolam, Diazepam, temazepam, Zolpidem. They may cause confusion, increase risk for falls and may lead to addiction
- **Anticholinergics :** Meclizine, hydroxyzine, paroxetine, ciproheptadine. May induce confusion, disorientation and constipation
- **Antipsychotics :** Quetiapine, Risperidone, haloperidol . Might increase the risk of strokes and mortality. May increase the risk of confusion and falls. They are reserved to be used, only if its benefits outweighs the risks.
- Other medications potentially inappropriate :
 - **Mineral oil** might increase the risk for aspiration pneumonia.
 - **Megestrol** commonly used to increase appetite , usually no significant improvement is observed, but might increase the risk for clots formation with chronic use.

Drugs to be avoided as per Beers



Aspirin: in older adults for primary prophylaxis

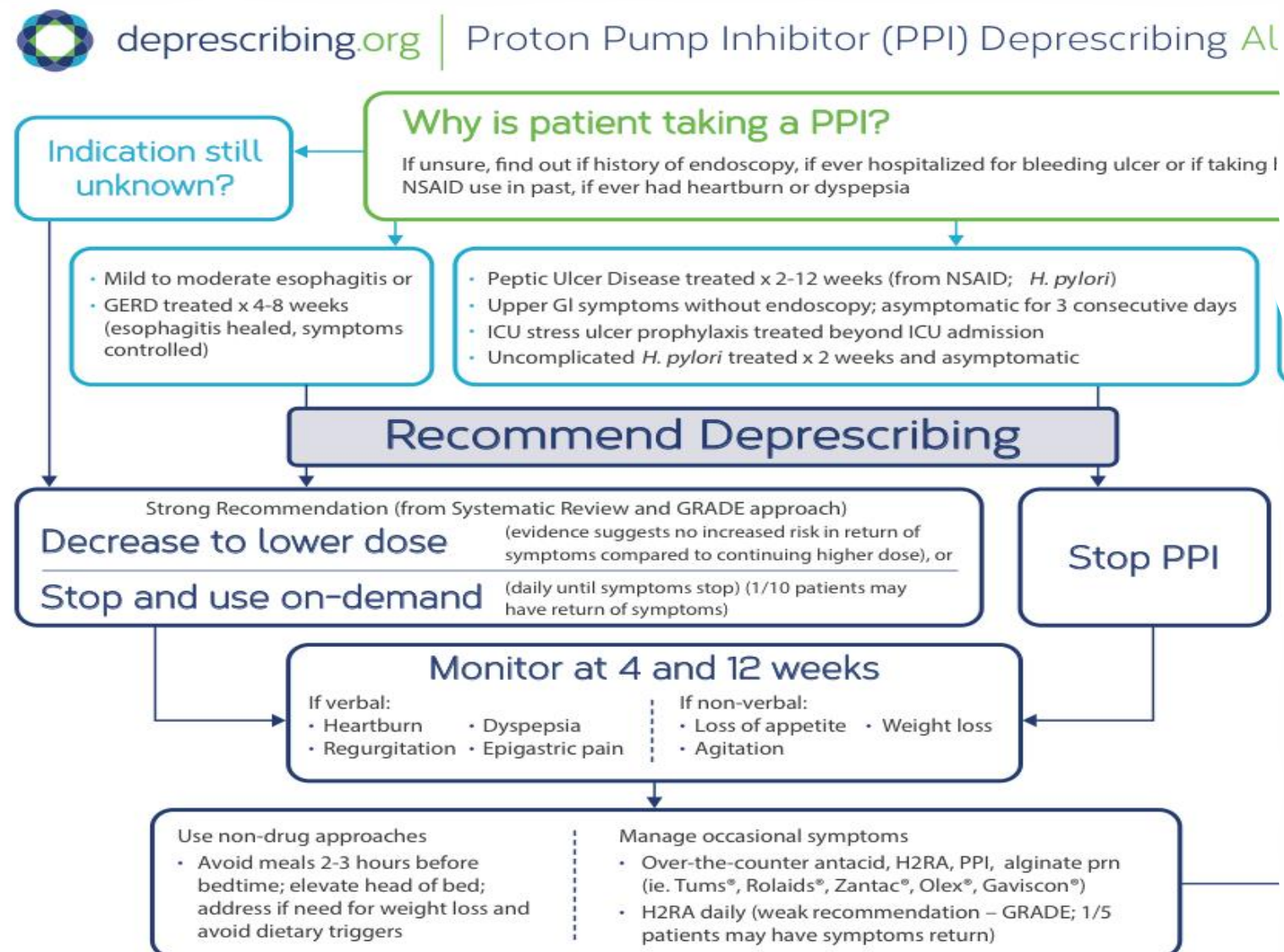
Rivaroxaban added in adults for VTE and a.fib

Warfarin as first line for a.fib and VTE

Oral or transdermal estrogen

Nitrofurantoin if $\text{ClCr} < 30 \text{ ml/min}$

PPI's



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Contact deprescribing@bruyere.org or visit deprescribing.org for more information.
Farrell B, Pottie K, Thompson W, Boghossian T, Pizzola L, Rashid FJ, et al. Deprescribing proton pump inhibitors. Evidence-based clinical practice guideline. *Can Fam Physician* 2017;63:354-64 (Eng), e253-65 (Fr).



- The FDA approved the use of PPI's for short term use
- AGS 2015/2019/2023 Beers criteria recommends avoiding scheduled use of PPI's >8 weeks in older adults , except in high risk patients as well as START/STOPP criteria
- FDA safety warning
- 46.7% of patients taking PPI's >65
- 40%-62.9% of patients have no documented GI symptoms, diagnosis, or high risk concurrent medications
- BKP, C.Diff, AD,Fx, ↓ [Vitamins and minerals]

Poll

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What medications can cause hyponatremia?

(A) Hydrochlorothiazide and Furosemide

0%

(B) Sertraline

0%

(C) Mirtazapine

0%

(D) Tramadol

0%

(E) All of the above

0%

Drugs to be used with caution as per Beers



Ticagrelor and Prasugrel (75y/o or older)

Trimethoprim sulfamethoxazole increased risk of hyperkalemia when combined with ACEI or ARB's (ARNI's added)

SGLT-2 urogenital infections and euglycemic DKA

SIADH selected antidepressants, selected antiepileptic, antipsychotics, diuretics, and tramadol



Assessing Sodium Monitoring Standards For Caribbean Healthcare System Geriatric Veterans: Prevalence of Iatrogenic Syndrome of Inappropriate Antidiuretic Hormone (SIADH) and Hyponatremia with Beers Criteria Medications



Luis Donaldo Delgado, PharmD¹; Lucia M. Garcia-Carmona, PharmD, BCGP, CDP¹; Alanis D. Zayas Ortiz, PharmD Candidate²
1- VA Caribbean Healthcare System (VACHS), 2- Nova Southeastern University

Background and Introduction

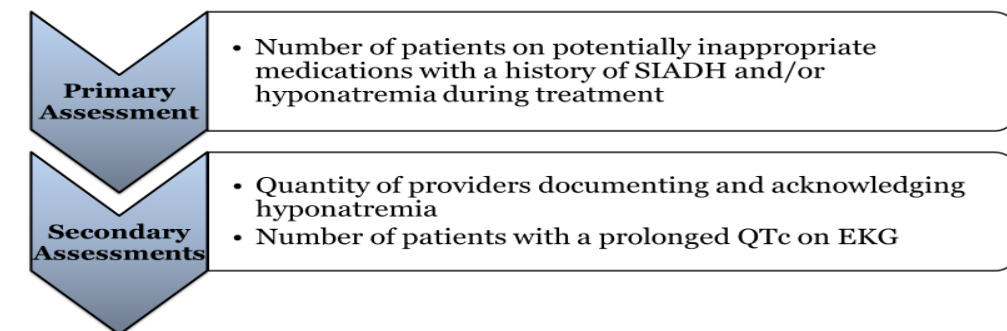
- Hyponatremia is documented as the most common electrolyte disorder encountered in clinical practice^{1,2} and SIADH accounts for about one-third of all cases³
- In their most recent 2023 update to the Beers Criteria, the American Geriatrics Society (AGS) lists several classes of medications as potentially inappropriate medications (PIMs) that may exacerbate or cause SIADH or hyponatremia⁴
- The 2023 AGS Beers Criteria recommends monitoring sodium levels closely when starting or changing dosages in older adults, however, few recommendations exist on how often to monitor sodium levels in the outpatient setting
- Most of the medications that cause hyponatremia also prolong the QT interval, and the use of multiple QT-prolonging drugs along with advanced age are some of the risk factors that increase the risk of Torsade de Pointes⁵

Purpose

- To assess the prevalence of hyponatremia among geriatric patients prescribed medications identified by the AGS 2023 updated Beers Criteria[®] as potentially exacerbating SIADH or causing hyponatremia
- To uncover gaps in sodium monitoring practices among geriatric patients and guide quality improvement initiatives to enhance care

Methods

Veterans Affairs Caribbean Healthcare patient charts were retrospectively analyzed from July 1, 2023, through September 30, 2023, to quantify the number of patients on identified potentially inappropriate medications (PIMs) and those with a documented diagnosis (dx) of hyponatremia and SIADH using the 10th revision of the International Classification of Diseases (ICD-10).



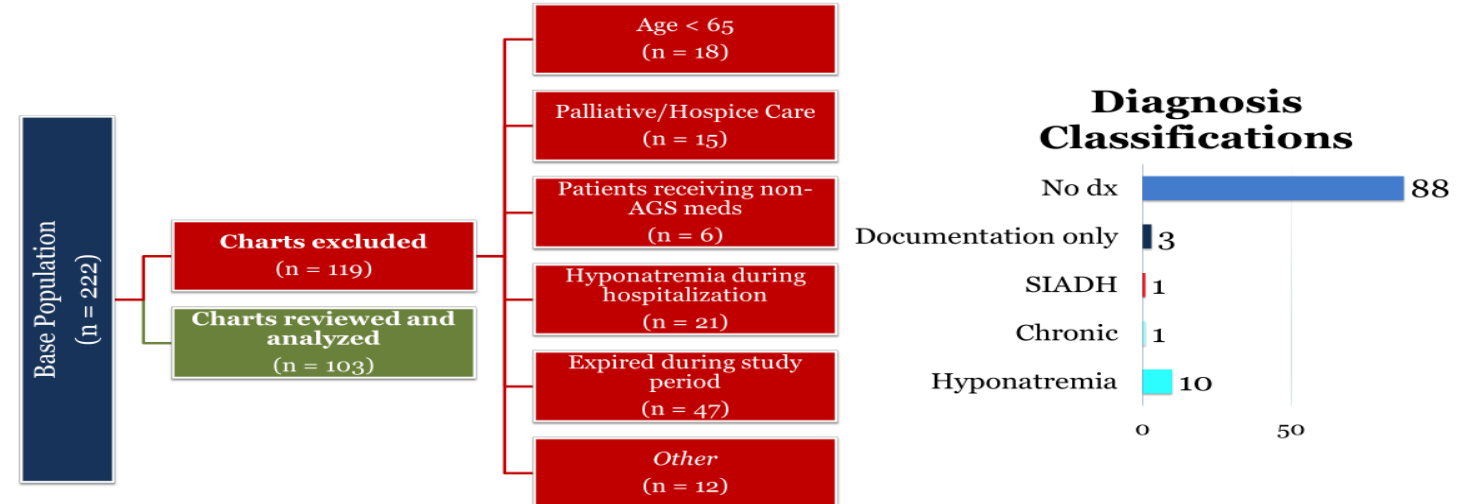
Inclusion Criteria

- Age ≥ 65 y/o
- ICD-10 Code for hypo-osmolality and hyponatremia (E87.1) and SIADH (E22.2)
- History of medications used to treat hyponatremia

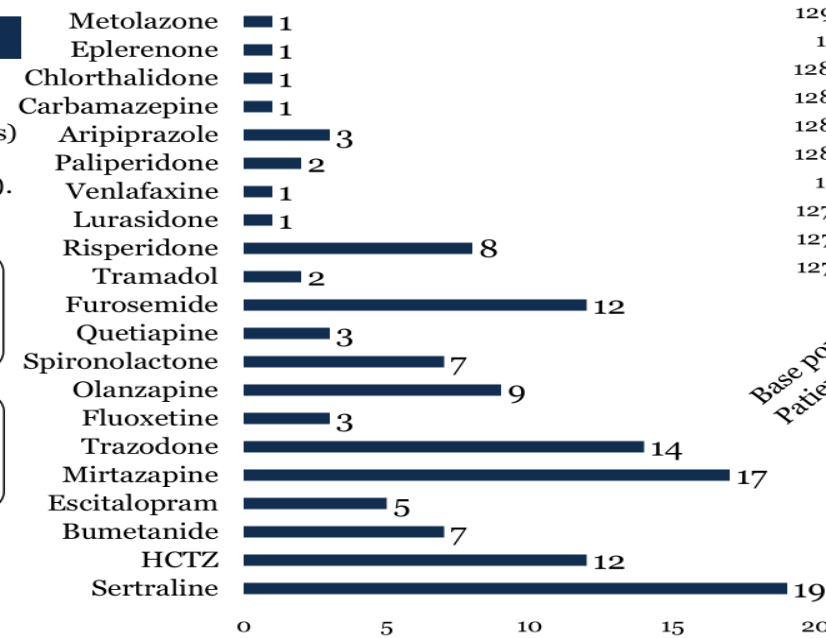
Exclusion Criteria

- Patients aged < 65 y/o
- Patients in palliative care
- Patients in hospice care
- Patients receiving medications known to cause hyponatremia and/or SIADH not included in the 2023 AGS Beers Criteria

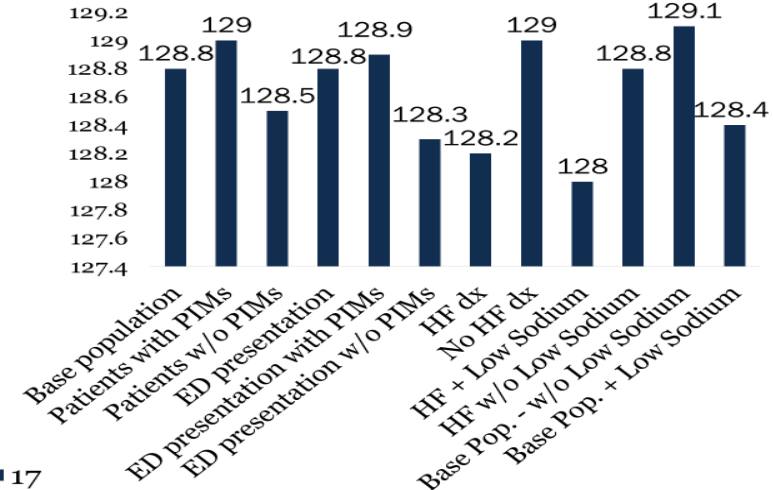
Sample Data and Results



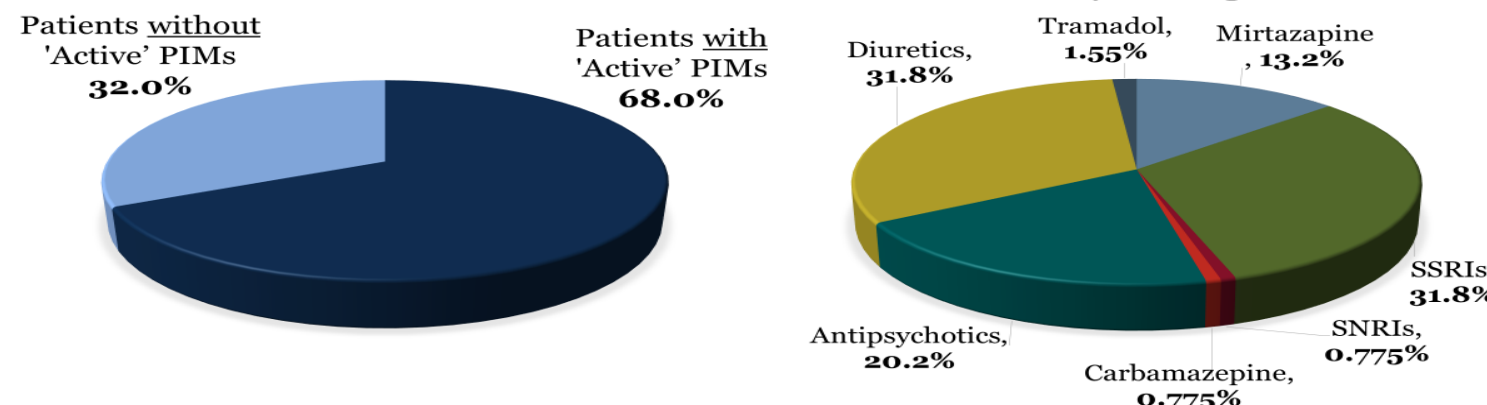
'Active' PIMs Identified



Average Sodium Categories



PIMs by Categories



Discussion

- A total of 100 male and 3 female patients met inclusion criteria, with an average age of 78.9 years
- Demographics of the patient sample revealed 83.5% identified as White, 11.7% as Black or African American, 1 patient declined to answer, 2 patients reported *Unknown*, and 2 patients did not answer; 94.2% of the patient sample identified as Hispanic/Latino
- Only 21 patients (20.4%) possessed documentation from their primary care providers attributing their hyponatremia to a medication or other agents; among these, diuretics and non-AGS medications were the most prevalent
- Average serum sodium for all patients included was 128.8 mEq/L, with reported serum sodium concentrations as low as 114 mEq/L
- Fifty-two patients (50.5%) presented to the emergency department with hyponatremia; thirty-seven (71.2%) of which had active potentially inappropriate medications on their medical record
- Sixty-four patients were on QT-prolonging medications; average QTc was 447.4 ms compared to 446.4 ms in those without such meds
- Only 21 patients (20.4%) were diagnosed with heart failure; 15 patients had a low-sodium diet directive, with an average sodium of 128.9 mEq/L

Limitations

Limited alternatives to study medications	Provider documentation	Inpatient vs. Outpatient diagnosis codes
Multiple hospitalizations and hyponatremia while hospitalized	Medications that may cause hyponatremia not included in AGS	Frequency of EKG procedures

Conclusion

These results offer valuable insights into the prevalence of hyponatremia among geriatric patients. The findings revealed an association between hyponatremia and potentially inappropriate medications, as 71.2% of those presenting to the emergency department with hyponatremia had active potentially inappropriate medications on their medical records. Given only 20.4% of patients possessed documentation from their primary care provider attributing their hyponatremia to a medication, it is crucial to emphasize the importance of continued vigilance and refinement of clinical practices to enhance the quality of care for this vulnerable population.

Disclosures

Authors of this presentation have the following to disclose concerning possible financial or personal relationships with commercial entities that may have a direct or indirect interest in the subject matter of this presentation:

Author	Disclosure
Luis Donaldo Delgado, PharmD	Nothing to disclose
Lucia M. Garcia-Carmona, PharmD, BCGP, CDP	Nothing to disclose
Alanis D. Zayas Ortiz, PharmD Candidate	Nothing to disclose

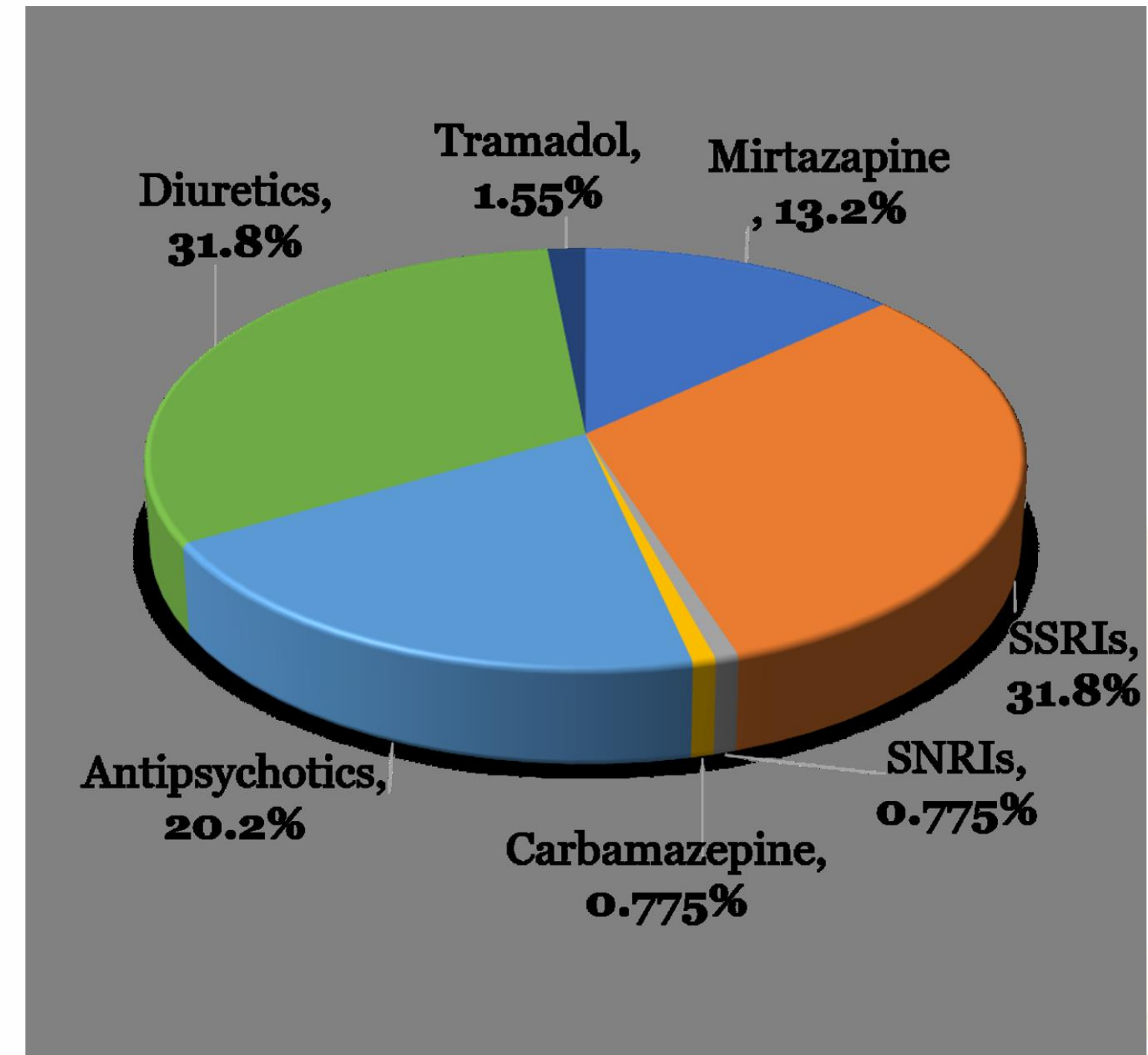
References

- [1] Liamis G, et. al. Am J Kidney Dis. 2008 Jul;52(1):144-53
- [2] Verbalis JG, et al. Am J Med. 2013 Oct;126(10 Suppl 1):S1-42
- [3] Gross P. Ther Adv Endocrinol Metab. 2012 Apr;3(2):61-73
- [4] Updated 2023 AGS Beers Criteria[®] for potentially inappropriate medication use in older adults. J Am Geriatr Soc. 2023 Jul;71(7):2052-2081
- [5] Drew BJ, et al. J Am Coll Cardiol. 2010 Mar 2;55(9):934-47

SIADH and PIM

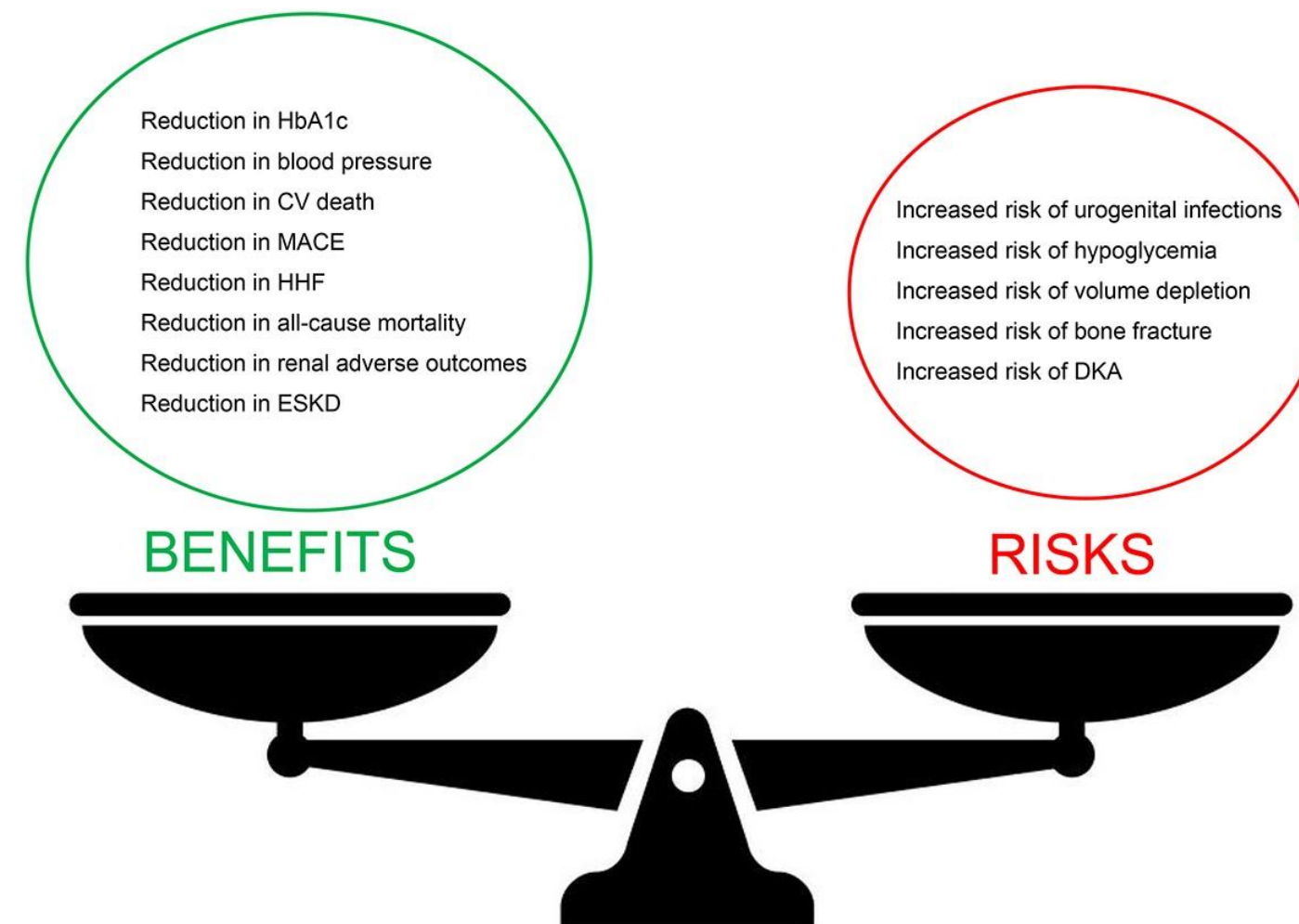
- (50.5%) presented to the emergency department with hyponatremia
- (71.2%) of which had active PIM on their medical record
- Average serum sodium for all patients included was 128.8 mEq/L, with reported serum sodium concentrations as low as 114 mEq/L
- 20.4% had documentation from primary care providers (iatrogenic hyponatremia)
- Consequences ?Prescribing cascades

Assessing sodium monitoring standards for Caribbean healthcare System Geriatric Veterans: Prevalence of Iatrogenic Syndrome of Inappropriate Antidiuretic Hormone (SIADH) and hyponatremia with beers Criteria medications



The Role of SGLT-2 I in frail adults with or without type 2 DM

Benefit–risk profile of SGLT2 inhibitors in older frail adults. CV, cardiovascular; ESKD, end-stage kidney



Age Ageing, Volume 51, Issue 10, October 2022, afac201, <https://doi.org/10.1093/ageing/afac201>

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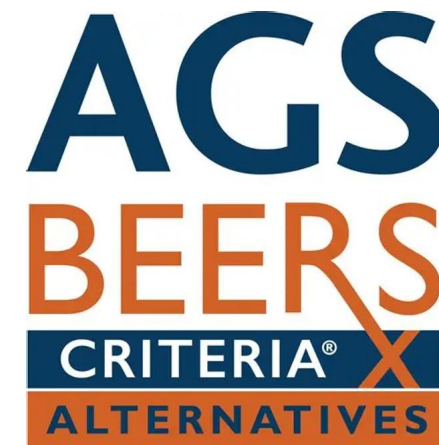
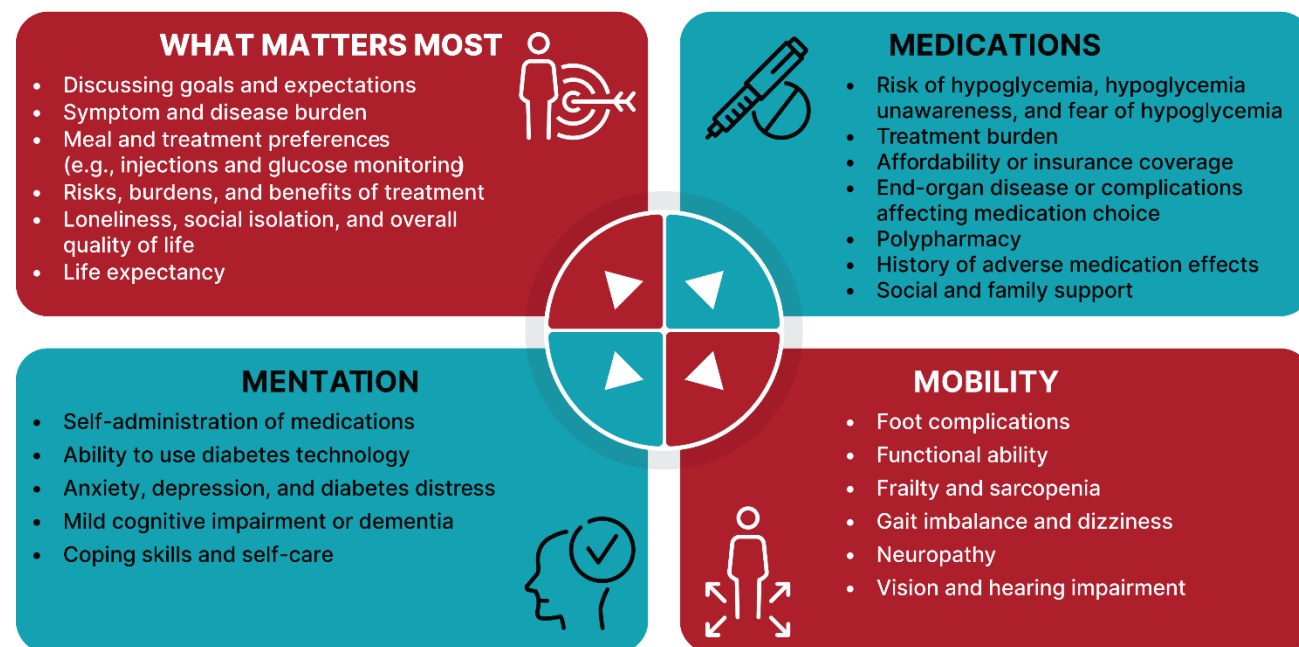
How to reduce ADR risks

- Good hydration (consider limits)
- BP explore postural drop
- Assessing eGFR (NSAID's, Septra, quinolones, OTC, herbals, diuretics)
- Down titration of diuretics
- Down titration of hypoglycemic agents
- Place on hold if ill and avoid intermittent fasting to decrease risk of DKA
- Concerned about fractures risks? Consider PPI de-escalation if there is no indication for chronic use
- Acidification of urine and dysuria might occur the first few weeks (is not = UTI) .
Aseptic measures and “Pull-up” use “A calzón quitao’ “



Diabetes Care. 2025;49(Supplement_1):S277-S296. doi:10.2337/dc26-S013

Using the 4Ms framework of age-friendly health systems to address person-specific issues that can affect diabetes management



Do's
Metformin, SGLT-2i, GLP1
RA, DPP4i
Basal + or – bolus



Don't
Sulfonylurea
Insulin sliding
scale

Figure Legend:

Using the 4Ms framework of age-friendly health systems to address person-specific issues that can affect diabetes management.

Diabetes Care. 2025;49(Supplement_1):S132-S149. doi:10.2337/dc26-S006

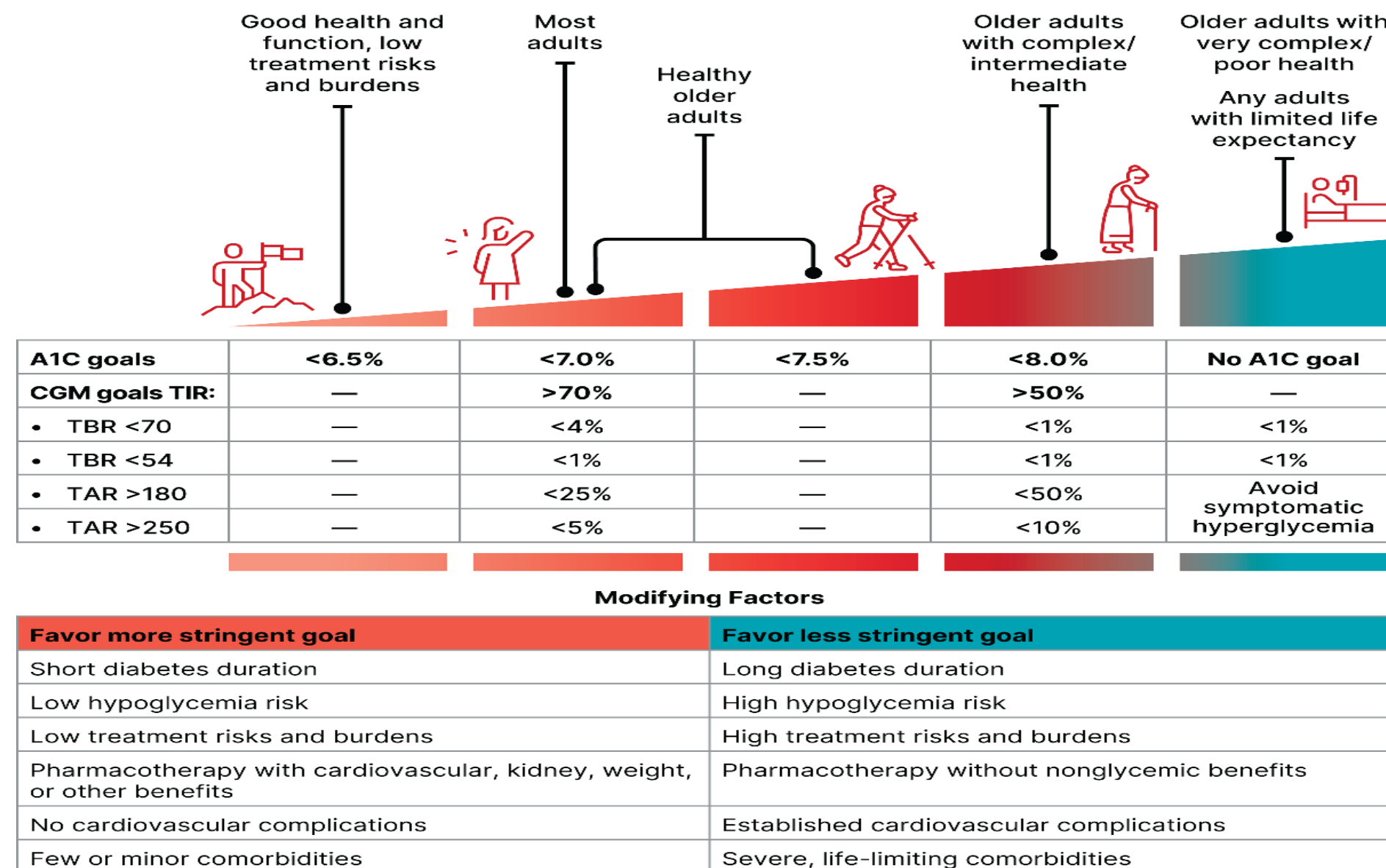


Figure Legend:

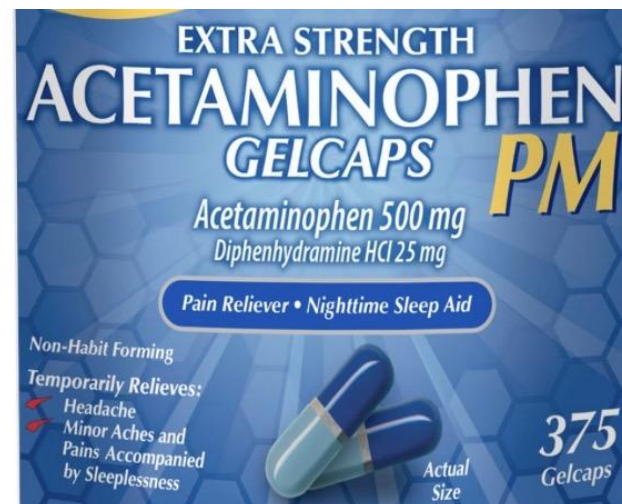
Individualized A1C and CGM goals for nonpregnant adults. Select the glycemic goal based on individual health and function as described at the top of the figure. Consider modifying to a more or less stringent goal according to the factors listed in the table. Older adults are classified as healthy (few coexisting chronic illnesses, intact cognitive and functional status), as having complex/intermediate health (multiple coexisting chronic illnesses, two or more instrumental impairments to activities of daily living, or mild to moderate cognitive impairment), or as having very

Drug-Drug Interactions

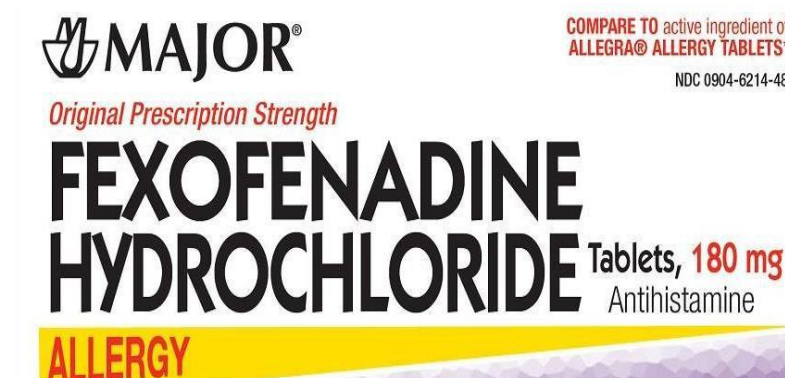
Drug	Drug	Risk Rationale	Recommendation
RAS I: ACEI, ARBs, ARNIs (Entresto), aliskiren (Tekturna) K sparing diuretics Not included in Beers Eplerenone(Inspra) Finerenone (Kerendia) increased risk of hyperkalemia **SGLT-2 ** not part of RAS family	RAS Inhibitors	Increased risk of hyperkalemia	Avoid routine use of >2 if CKD 3a or higher
CNS drugs (opioids vs gabapentin and gabapentinoids) Opioids-Gaba Opioids –BZ Anticholinergic	Any combination of ≥ 3 Sedation, resp↓ Minimize #	Increased risk of falls	Avoid total of >3 CNS active drugs
Phenytoin	Trimethoprim-sulfamethoxazole	Increased risk of phenytoin toxicity	Avoid, monitor phenytoin concentrations
Theophylline	Ciprofloxacin	Increased risk of theophylline toxicity	Avoid
Warfarin	Ciprofloxacin, Septra, SSRI's	Increased risk of bleeding	Avoid when possible

OTC medications that might impair memory, risk for falls, BPH

More
anticholinergic



Less anticholinergic



Cyproheptadine

Potential Interactions between Conventional Medicines and Herbals .

www.NCCAM.nih.gov

HERBAL PRODUCT	DRUG	INTERACTION
Ginkgo Biloba	NSAID's, COOX-2,warfarin, donepezil, rivastigmine,	↑ bleeding risk
Hawthorn	Digitalis glycosides (Digoxin)	↑ risk of side effects
** St. John's Wort	SSRI's, TCA's,digoxin, cyclosporin, simvastatin, warfarin, theophylline, tacrolimus	Serotonergic Syndrome ↓[drugs]
Melatonin	Warfarin	↑ bleeding risk
Huperzine	Donepezil, Rivastigmine, galantamine	↑ diarrhea, incontinence, bradycardia
Kava rhizome	Alprazolam	Lethargy , confusion

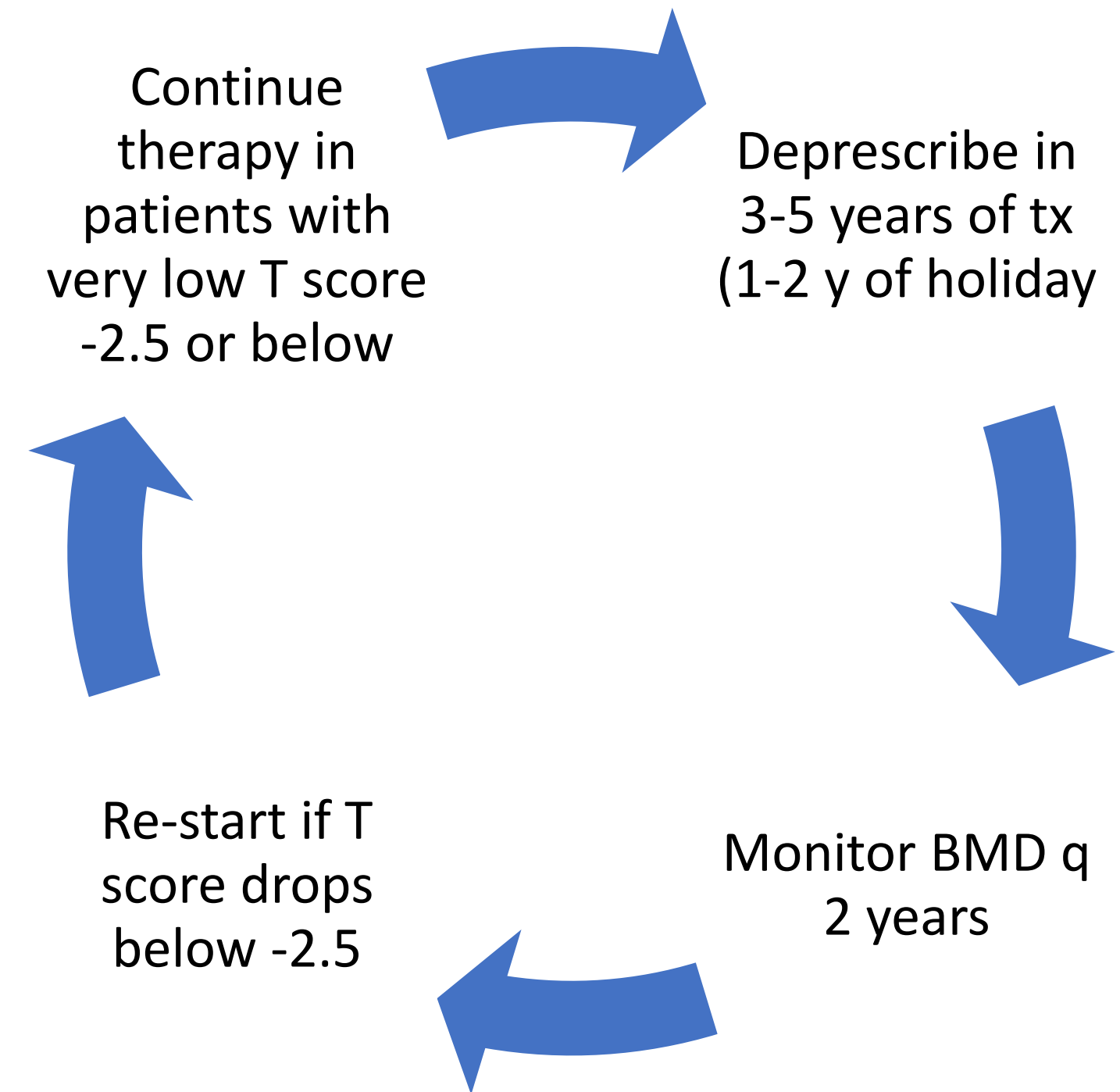
The prescribing cascade...



Side effects	Drug causing side effect	Side effect treatment
Constipation	TCA's, antihistaminics, verapamil, diltiazem, opioids, calcium supplementation	psyllium, docusate/senna, lactulose
Insomnia	prednisone, pseudoephedrine, antidepressants, theophylline	antihistaminics, benzodiazepines(BZ),
Somnolence	antihistaminics, BZ, gabapentin, opioids	stimulants, caffeine, modafinil
Cognitive Impairment	oxybutynin/tolterodine, antihistaminics, opioids, BZ	donepezil, rivastigmine, galantamine, memantine
Diarrhea	metformin(↓B12)antidepressants, PPI's (↓B12), Chel's, antibiotics	loperamide

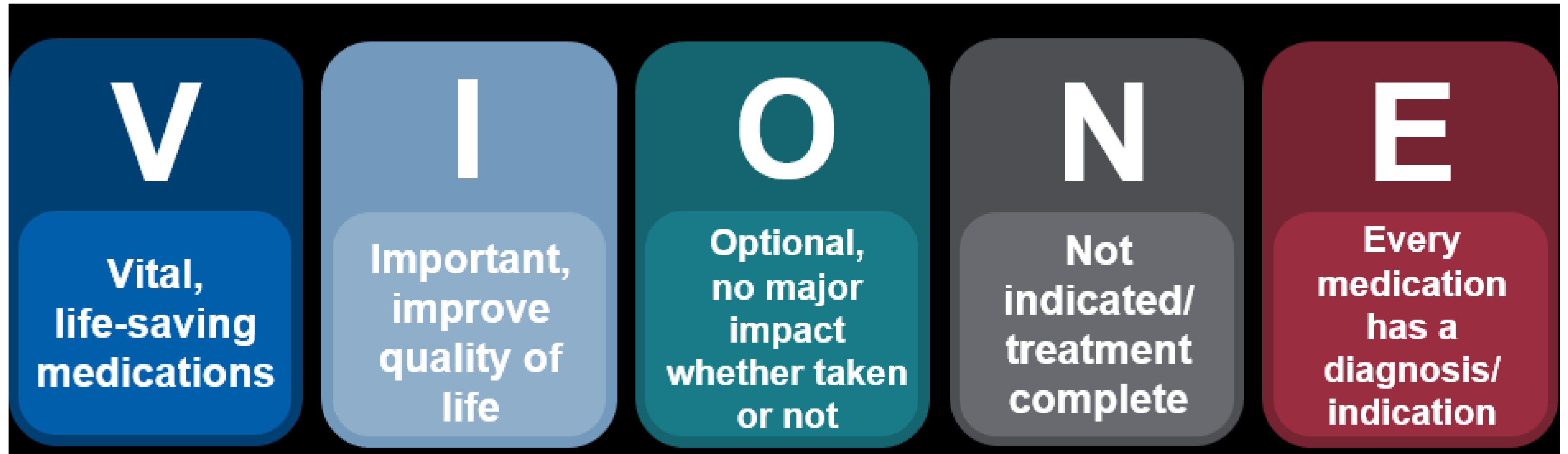
Biphosphonates

- Benefits may persist long after D/C
- May cause upper GI ADR's
- Longer treatment may not provide additional benefit
- Increased risk of cardiac arrhythmias, ONJ (Zoledronic acid)



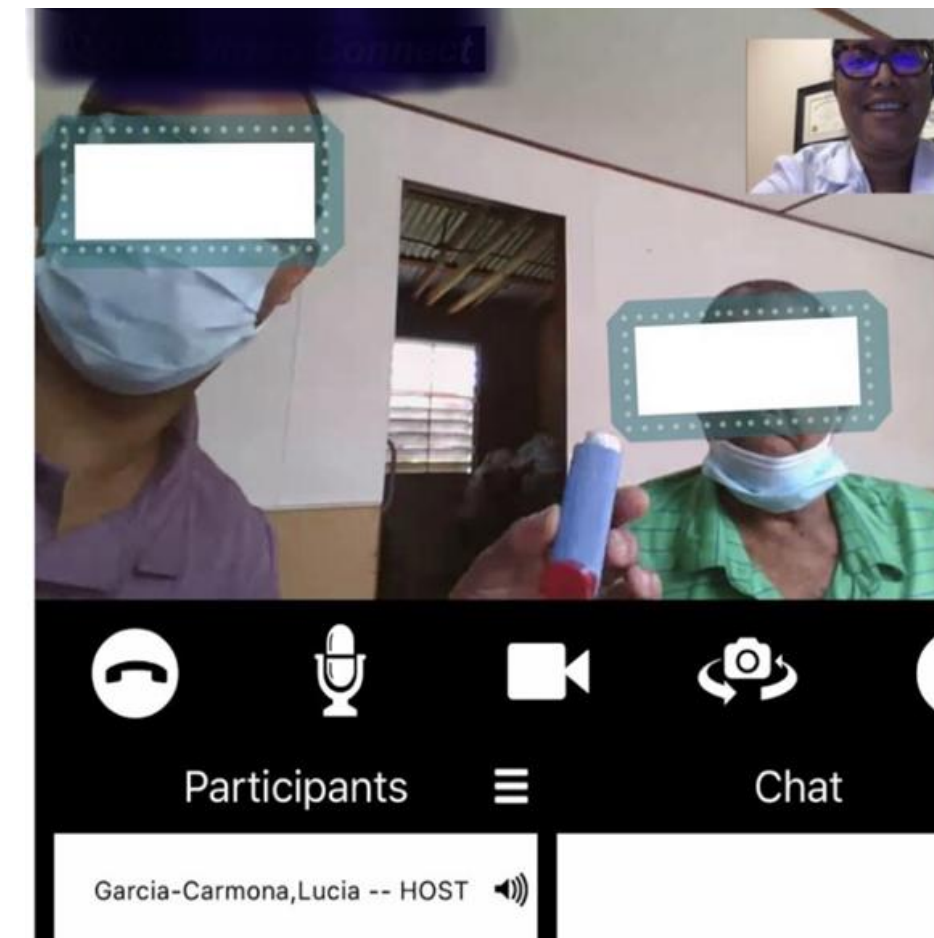
VIONE deprescribing tool

- <https://deprescribing.org>
- <https://www.medstopper.com>



There is always an opportunity for deprescribing

- Deprescribing during transition of care
- Admission to the hospital
- D/H , admission to a foster home
- Deprescribing in Telemedicine



Application of key principles



When stopping list medications, be sure to slowly taper down the dose rather than abruptly stop medications whose discontinuation may prompt a withdrawal reaction. Offer safer alternatives



A variety of healthcare professionals, including RN, PharmD, can play an important role in addressing management of list medications



Use the list as an entrée into a large review and discussion of medication prescribing quality

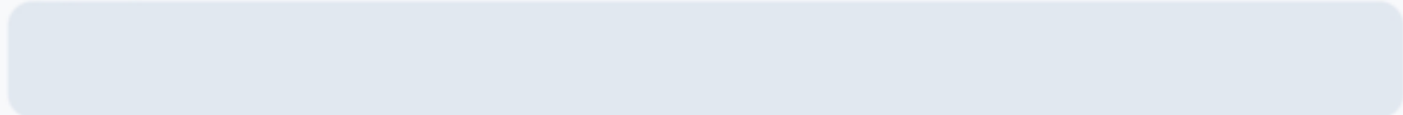
Poll Withdrawal Symptoms

Join by Web PollEv.com/luciagarcia045 Join by Text Send [luciagarcia045](https://PollEv.com/luciagarcia045) to 22333



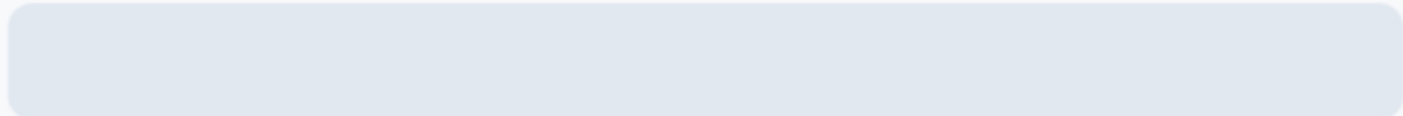
Which of the following is associated with withdrawal symptoms

(A) alprazolam



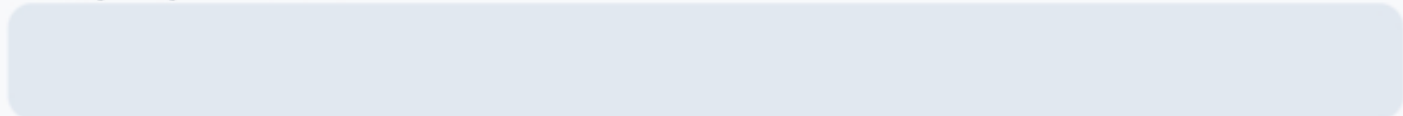
0%

(B) tramadol



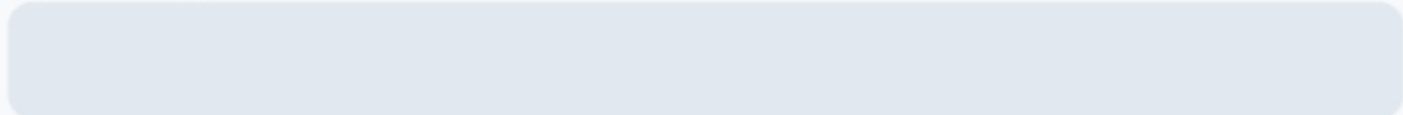
0%

(C) propranolol



0%

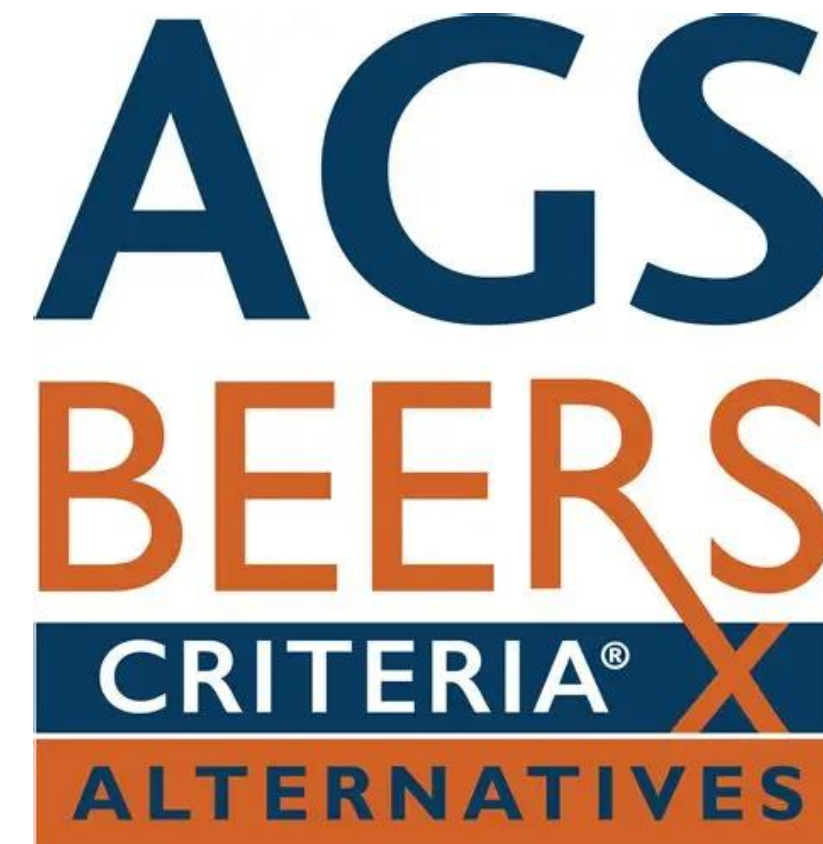
(D) omeprazole



0%

THE 2026 AGS BEERS CRITERIA UPDATE

- The AGS Beers Criteria® Alternatives List
- 2025-2026 focus marks a shift in geriatric care.
- Provides clinicians and patients with evidence-based pharmacologic and non-pharmacologic alternatives for over 20 common conditions
- Goals :
 - Improve symptoms
 - Maintain function
 - Reduce falls/confusion
 - Lower hospitalization risk
 - Improve quality of life



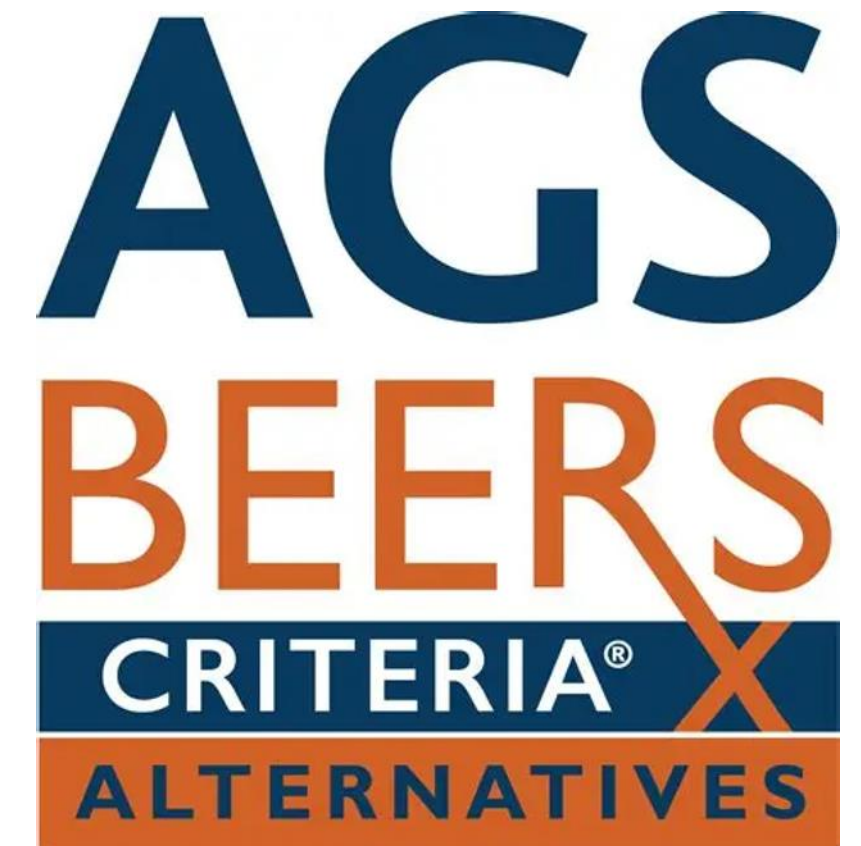
Beers Alternatives

Do's

- Pain: assess and consider non-pharmacological alternatives alone or in combination
 - Nociceptic
 - Short term NSAID or topical NSAID, lidocaine, capsaicin, rubefacients, APAP
 - Consider other opioids
 - For neuropathic pain
 - SNRI's, gabapentinoids, capsaicin, lidocaine, rubefacients

Don'ts

- Avoid muscle relaxants or long term NSAIDS
- Meperidine



Case #1

Mr. Arroyo is an 88 y/o male patient with hx of DM, HBP, BPH and osteoporosis who is currently on the following medications:

Glipizide 5 mg BID, Metformin 500 mg BID, aspirin 81 mg daily, omeprazole BID, alendronate 70 mg weekly (started 7 years ago) T score -1.9
acetaminophen “PM “ one tab HS, meclizine 25 mg daily prn

- Labs eGFR 49ml/min , SCr 1.5mg/dL, A1C Hgb 6.1%, FBS 68mg/dL
- What potentially inappropriate medication(s) can you identify ?

Case #2

Ms. Soto is a 65-year-old female with a PMH of a. fib, DM type 2, hyperlipidemia, HTN (last BP: 132/80 on 8/19/2022), anemia, post coronary stenting (2 overlapping stents to left anterior descending and one stent to right coronary artery) 18 months ago due to ACS, history of recurrent MI (2020, 2016), and HF (LVEF 35%)



Medication List: Clopidogrel 75mg daily, Carvedilol 12.5mg BID, Sacubitril/Valsartan 97/103mg BID, Hydrochlorothiazide 12.5mg daily, Rosuvastatin 20mg daily, Dabigatran 150mg BID, Metformin 1000mg BID, Empagliflozin 12.5mg daily

CHA₂DS₂-VASc: 6 (HF, HTN, Age, DM, Vasc. disease, Female sex)

HASBLED: 3 (Age, clopidogrel, HTN)

The case was discussed with cardiology service regarding the use of concurrent OAC + APT therapy and the patient should continue on dual therapy

What would you recommend to minimize bleeding risk

Any other recommendations ?

What monitoring parameters are suggested ?

Case # 3

- Mr. CT is an 81 y/o male patient with hx of AD, HBP, BPH , CKD who is currently on the following medications:

Metformin 500 mg BID, liraglutide 1.8 mg SQ daily
donepezil 5 mg HS started 2 weeks ago , levothyroxine 50 mcg started 2 weeks ago, aspirin 81 mg daily, omeprazole BID terazosin 5 mg HS

- Labs eGFR 35ml/min , SCr 1.7mg/dL,
- A1C Hgb 5.5%,TSH 16.15 ↑, vitamin B 12 levels 216.5pg/mL Ht 5'8" Weight 132#

Case # 3 cont.

A month later...

The caregiver bought Focus factor to help him with memory and took the patient to see the provider unscheduled

- BP taken that day was 110/62 P 50/min
- Donepezil dose was increased to 10 mg po HS

2 weeks later ...

The caregiver called the primary care provider reporting that the patient's condition is now worse. Now she spends all day cleaning because of urinary incontinence. In the past he was able to go to the bathroom with minor assistance.

- The pt was started on oxybutynin IR 5 mg po TID
- What would you recommend ?

What Matters Most

- “Know and align care with older adult’s specific health outcomes goals and care preferences including, but not limited to, end of life care, and across settings of care”
- Engaging patients as active participants in care
- “Shared Medical decision”

Institute for healthcare Improvement. Becoming an Age-Friendly Health System



Age –Friendly health Systems



Health Outcomes vs Care preferences

Health Outcome Goals

- Values and activities motivation → health
 - spending time with grandchildren, playing dominoes, “chinchorro”



Care Preferences

- Healthcare activities
 - medication, medical appointments, procedures, labs (Willingness)
- Advanced Directive
- Physician Orders for Life Sustaining Treatment (POLST)



What matters case

Mr. HL is an 81 y/o male patient with hx of DM type 2 , HBP, OA, hyperlipidemia and AD

Review of Systems ROS

- ADLs: Assistance needed only for bathing
- IADLS: Requires assistance for all
- Mobility: He is not using his roller regularly
- Sleep: Insomnia takes Diphenhydramine 25 mg HS wife reported nightmares and or vivid dreams

ROS cont

- Hearing: Not wearing hearing aids
- Vision: 20/30 with glasses
- Nutrition: Increase in appetite with weight gain
- Incontinence: Wears “pull-ups” at night due to nocturia he also is having occasional accidents when he LOL

Exam

Blood Pressure	152/83 sitting, 100/60 standing
Heart Rate	73; RR: 15; Temp: 98.7F; SpO2: 99% Room Air (RA)
Glucose Monitoring	Fasting in the 180's PM in the low 200's pre dinner
Extremities	Edema +1
Neuro	Decreased sensation lower extremities bilateral
Gait	Walks slowly and struggles to get out of chair
Psych	Good mood , no inappropriate behavior reported
MOCA	17/30

Medication List

1. Acetaminophen 325 mg 2 tablets every six hours PRN for knee and muscle pain
2. BP medications :Amlodipine 10mg 1 tablet daily Doxazosin 1 mg BID
3. Glargine pen 10 units PM
4. Atorvastatin 80mg 1 tablet PM.
5. Donepezil 10 mg. 1 tablet HS
6. Cholecalciferol (Vitamin D3) 1,000 unit at HS.
7. Cyanocobalamin 1,000 mcg AM
8. Oxybutynin 5mg. Take 1 tablet twice daily.
9. Diphenhydramine 25mg. Take 1 tablet at bedtime for sleep.

Questions and answers “FRAME”

- What concerns you most about your health right now?

“I don’t want to go to a nursing home, I already use diapers !!.”

What is a long-term goal I can help you achieve?

“I want to remain at home .”

- What does a good day look like to you?

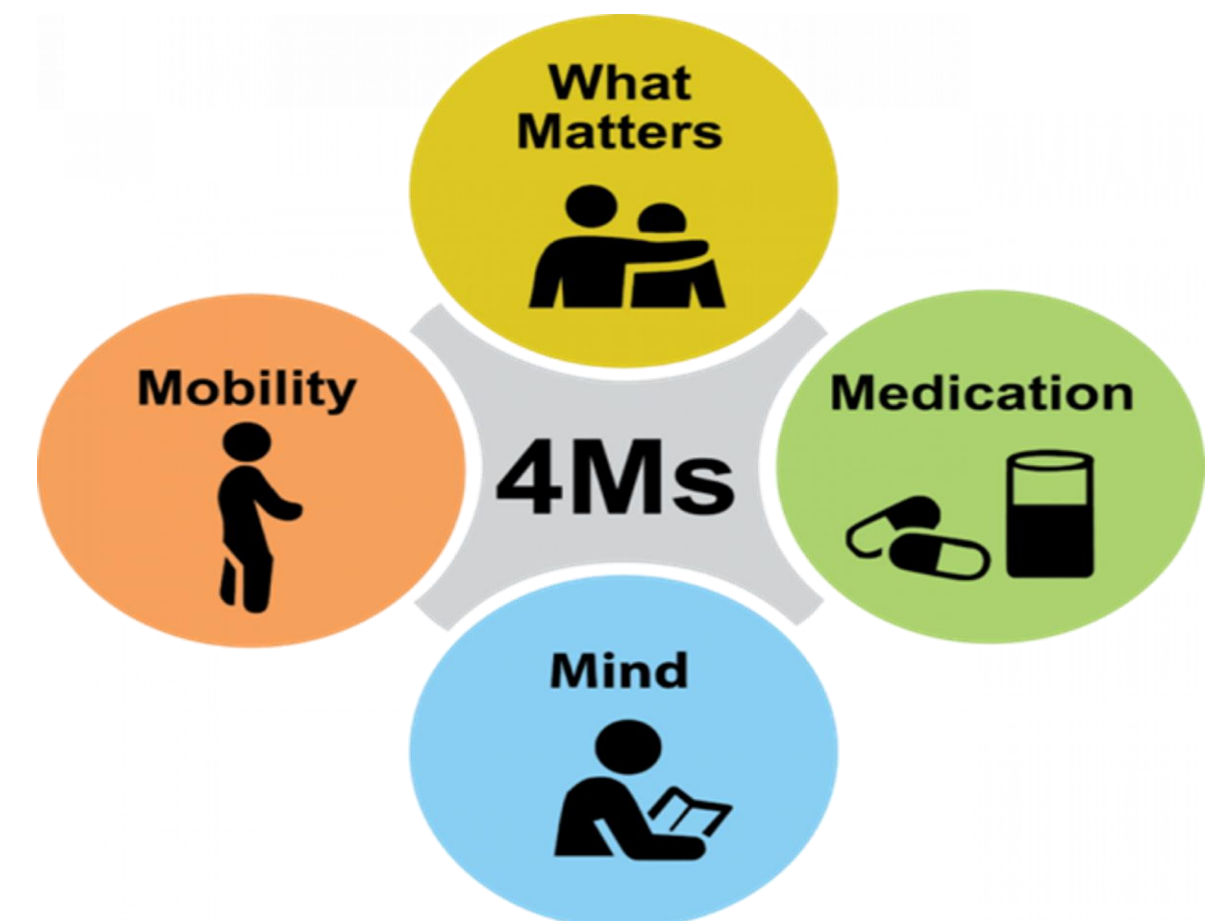
“Being able to do my stuff , I don’t want to upset my wife.”

What concerns do you think his caregiver might have ?

www.ascp.com/page/agefriendly

A patient centered approach across the 4M's+1

- How does what matters relate to mobility for HL ?
- How does what matters relate to mentation for HL ?
- How does what matters relate to medication for HL ?

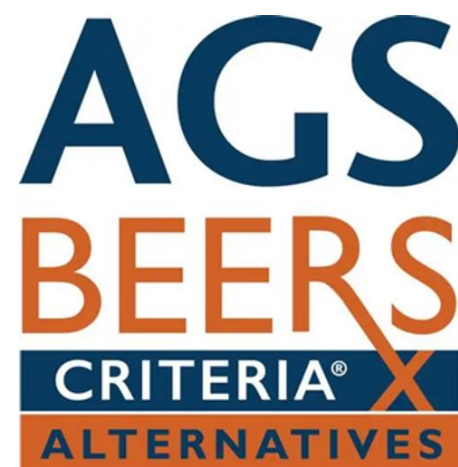
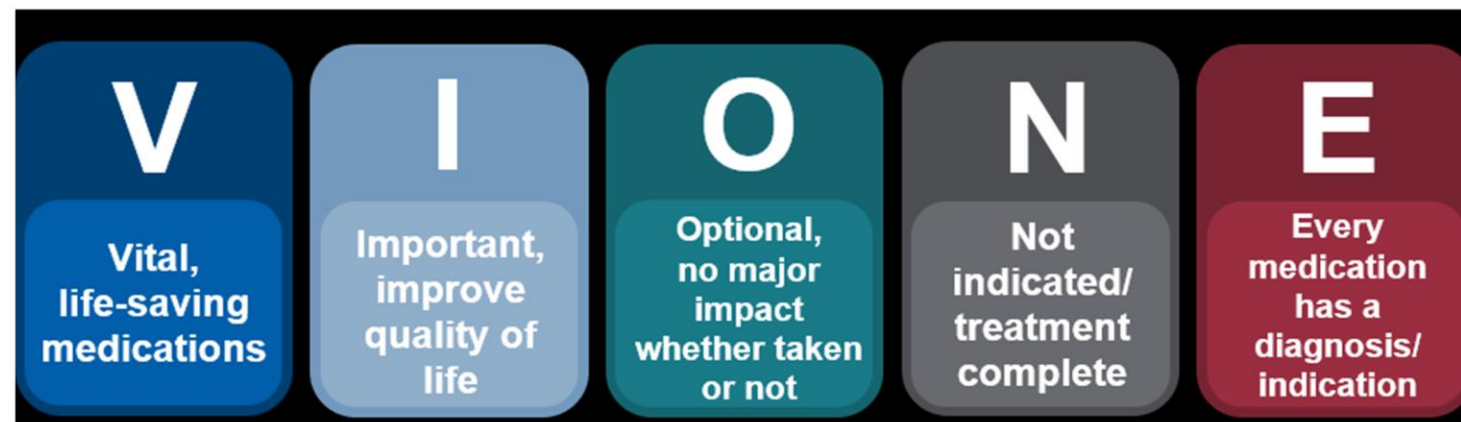


Medication List review

Can you identify any PIM

VIONE
deprescribing tool

- <https://deprescribing.org>
- <https://www.medstopper.com>



- Acetaminophen 325
- Amlodipine ?? and Doxazosin?
- Insulin glargine –alternatives?
- Atorvastatin 80mg vs muscle pain what changes if any?
- Donepezil 10 mg HS what changes if any?
- Cholecalciferol (Vitamin D3) HS any scheduling concerns?
- Cyanocobalamin AM
- Oxybutynin 5mg ??
- Diphenhydramine 25mg ??

Falls intrinsic and extrinsic factors

Intrinsic factors

- Advanced age
- Muscle weakness (MR)
- Gait and balance problems (MR)
- Poor vision (MR)
- Chronic conditions
- ↓ Vit D (MR)
- Postural hypotension (MR)
- Fear of falling

Extrinsic factors

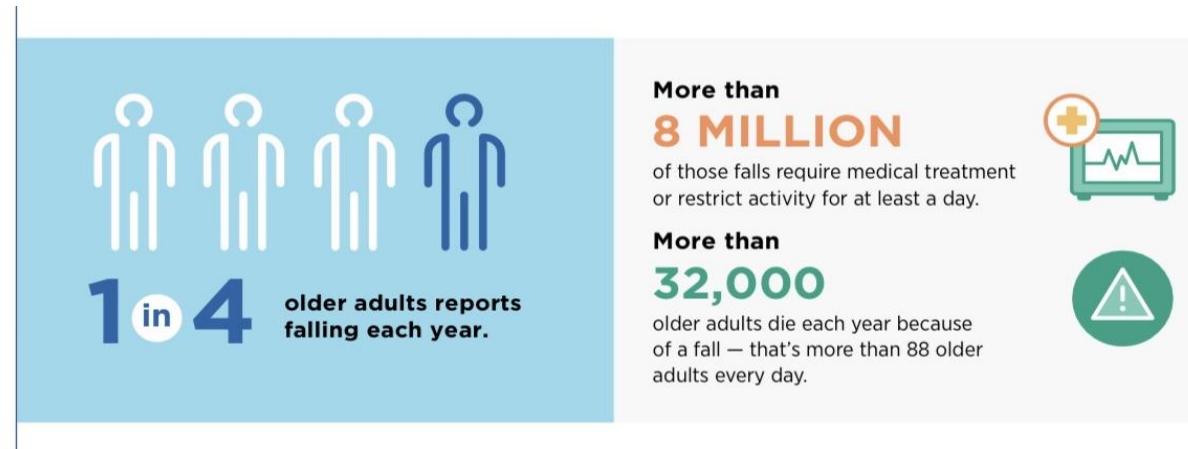
- Environmental hazards (MR)
- Medications (MR)
- Improper use of devices (MR)



Mobility :Falls prevention and Pharmacists' role

Falls prevalence and consequences

- >1/4 older adult falls each year
- \$50 billion in annual medical falls
- Decreased mobility
- Loss of independence
- TIB, fractures and even death



Pharmacists Role

- ID of PIM
- Reducing PIM may reduce falls 39-66%
- AGS beers criteria
- STOPP
- STEADI-RX



STEADY-Rx Stopping Elderly Accidents , Deaths & Injury



How does it work ?

HOW STEADI-R_x WORKS:



STEP 1:
Screen
patients for fall risk
in the pharmacy.



STEP 2:
Assess
modifiable risk
factors.



STEP 3:
Coordinate Care
with primary care
providers to reduce
identified risk.

6

PROVIDER FLYER

STEADI-R_x

PREVENT FALLS

Collaborate with Community Pharmacists



1 in 4 older adults reports
falling each year.

More than
8 MILLION
of those falls require medical treatment
or restrict activity for at least a day.



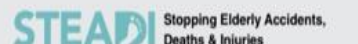
More than
32,000
older adults die each year because
of a fall — that's more than 88 older
adults every day.



What does this mean for your practice?

- ▶ **STEADI-R_x** is a pharmacy initiative to reduce the risk of falls in older adults through collaboration between healthcare providers and pharmacists.
- ▶ Community pharmacists will screen older adults using the three STEADI questions and review the patient's profile to identify medications that may increase the risk of falls.
- ▶ Collaboration with a community pharmacist can help you meet **quality metrics** related to falls and high-risk medications and improve fall-related outcomes.

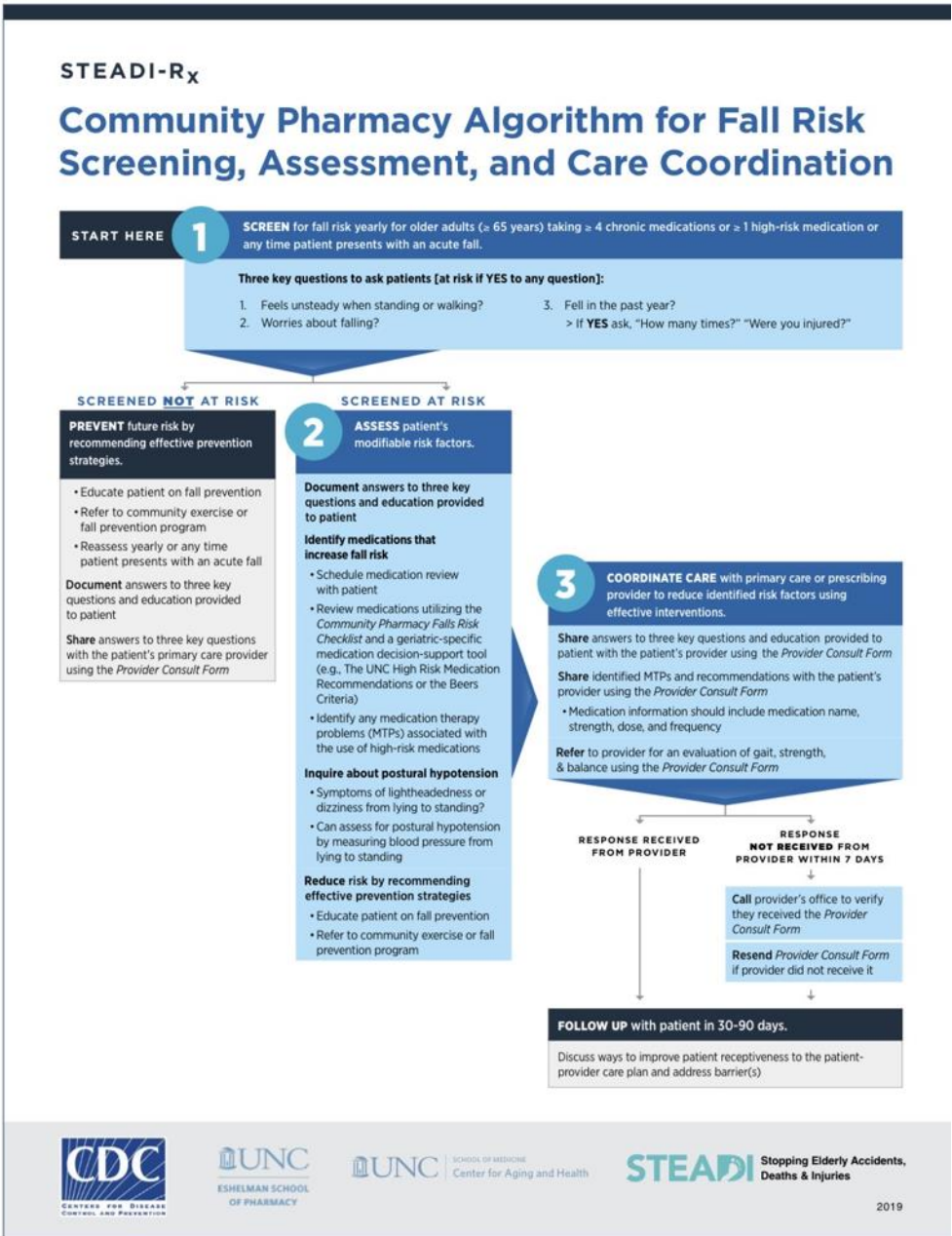
How STEADI-R_x works:



2020

Algorithm

STEADI-R_x ALGORITHM



COMMUNITY PHARMACY FALL RISK CHECKLIST

STEADI-R_x
Community Pharmacy Fall Risk Checklist

Patient: _____

Date of Birth: _____ Date: _____

Fall Risk Factor(s) Identified

FALL HISTORY	PRESENT?	NOTES
Any falls in the past year?	☐ Yes ☐ No	
Worries about falling?	☐ Yes ☐ No	
Feels unsteady when standing or walking?	☐ Yes ☐ No	

POSTURAL HYPOTENSION

Patient-reported symptoms of lightheadedness or dizziness from lying to standing? ☐ Yes ☐ No

MEDICATION CLASSES WITH FALL RISK	MEDICATION(S) Include medication name, dosage prescribed, and administration directions.	PRESCRIBED BY:
Anticonvulsants		
Antidepressants		
Antihypertensives		
Antipsychotics		
Antispasmodics		
Benzodiazepines		
Opioids		
Sedative hypnotics		
Tricyclic antidepressants		
Other (e.g., OTC agents)		

Notes:

STEADI-R_x is a pharmacy initiative to reduce the risk of falls in older adults through collaboration between healthcare providers and pharmacists. It was developed by the University of North Carolina Eshelman School of Pharmacy and School of Medicine through a grant from the Centers for Disease Control and Prevention.

Insert Logo Here

Name of Organization
Phone Number
Website

2019

Provider consults

STEADI-R_x FORM

Provider Consult - Fall Screening

Patient:

Date of Birth:

Date:

Provider:

Fax:

Fall screening and medication review results:

The patient's pharmacist has reviewed the patient's fall-related risk factors and current medications. Based on information available to the pharmacy, this patient is not currently taking any prescription or non-prescription medications known to increase the risk of falling. Other fall risk factors are identified below.

Fall Risk Factor(s) Identified

FACTOR PRESENT?

Any falls in the past year?

☐ Yes

☐ No

Worries about falling?

☐ Yes

☐ No

Feels unsteady when standing or walking?

☐ Yes

☐ No

Symptoms of lightheadedness or dizziness from lying to standing?

☐ Yes

☐ No

Taking 4+ chronic medications?

☐ Yes

☐ No

Taking 1+ high-risk medication(s)?

☐ Yes

☐ No

Evaluation of Gait, Strength, & Balance

PLEASE INDICATE YOUR RESPONSE

According to AGS/BGS 2010 Fall Prevention Guidelines, a patient may benefit from an evaluation of gait, strength, and balance when fall risk factors are present.

PLAN TO EVALUATE?

☐ Yes

☐ No

Please acknowledge your receipt of this information and return to the pharmacy:

Provider Signature:

Date:

Pharmacist:

Pharmacy:

Available by Fax:

or Phone:

On:

STEADI-R_x is a pharmacy initiative to reduce the risk of falls in older adults through collaboration between healthcare providers and pharmacists. It was developed by the University of North Carolina Eshelman School of Pharmacy and School of Medicine through a grant from the Centers for Disease Control and Prevention.

Insert

Name of Organization

Phone Number

Website

2019

STEADI-R_x FORM

Provider Consult - Medication

Patient:

Date of Birth:

Date:

Provider:

Fax:

Fall screening and medication review results:

After reviewing this patient's fall-related risk factors and current medications, we have identified medication(s) that may increase the patient's risk for a fall. Please see recommendation(s) below.

Fall Risk Factor(s) Identified

FACTOR PRESENT?

Any falls in the past year?

☐ Yes

☐ No

Worries about falling?

☐ Yes

☐ No

Feels unsteady when standing or walking?

☐ Yes

☐ No

Symptoms of lightheadedness or dizziness from lying to standing?

☐ Yes

☐ No

Taking 4+ chronic medications?

☐ Yes

☐ No

Taking 1+ high-risk medication(s)?

☐ Yes

☐ No

Evaluation of Gait, Strength, & Balance

PLEASE INDICATE YOUR RESPONSE

According to AGS/BGS 2010 Fall Prevention Guidelines, a patient may benefit from an evaluation of gait, strength, and balance when fall risk factors are present.

PLAN TO EVALUATE?

☐ Yes

☐ No

Medication Therapy Problem

Recommendation

PLEASE INDICATE YOUR RESPONSE

☐ Accept

☐ Decline

☐ Plan to discuss with patient

☐ Accept

☐ Decline

☐ Plan to discuss with patient

☐ Accept

☐ Decline

☐ Plan to discuss with patient

Please acknowledge your receipt of these recommendations and return to the pharmacy:

Provider Signature:

Date:

Pharmacist:

Pharmacy:

Available by Fax:

or Phone:

On:

STEADI-R_x is a pharmacy initiative to reduce the risk of falls in older adults through collaboration between healthcare providers and pharmacists. It was developed by the University of North Carolina Eshelman School of Pharmacy and School of Medicine through a grant from the Centers for Disease Control and Prevention.

Insert

Name of Organization

Phone Number

Website

2019

Mobility

Mr. ET is a 77 y/o male patient with hx of DM type 2 and hypothyroidism who was independent for IADL. Fell while doing gardening

S/P ribs fracture

- **Medications prior to fall**

Metformin, vitamin D3, levothyroxine by hx

- **Post D/H Medications**

Methocarbamol BID prn

Meloxicam 15 mg daily prn

Acetaminophen 650 mg daily prn

Quetiapine 25 mg HS

Lisinopril 10 mg daily

Amlodipine 10 mg daily (never received)

Metoprolol 25 mg BID (not aware of it)

Vitals

- BP at home 100-60 P 71 to 118/67 P68 before medications

- BP while admitted-clinic
sys 140-180 diastolic usually WNL

- Medications are taken at approx. 8 am and the patient reports dizziness almost every day around 10-11 am

C/O early morning drowsiness

How and when BP is taken matters



American Heart Association.



American Heart Association.



American Heart Association.
Go Red for women.

HOME BLOOD PRESSURE MEASUREMENT

INSTRUCTIONS



Before You Measure

- No smoking, caffeinated beverages, alcohol, or exercise 30 minutes prior
- Use a validated device with the correct cuff size (visit [Validate BP](#) to find a device you can trust)
- Empty your bladder
- Sit quietly for more than 5 minutes and do not talk

Proper Positioning

- Sit upright with back supported, feet on floor, and legs uncrossed
- Rest your arm comfortably on a flat surface at heart level
- Wrap the cuff on your bare skin above the bend of the elbow, not over clothing

During Measurement

- Stay relaxed and do not talk
- Take at least two readings, 1 minute apart
- Record all results once measurement is completed and share them with your health care professional to help confirm your office blood pressure category

BLOOD PRESSURE HIGHER THAN 180/120 MM HG

MAY BE A HYPERTENSIVE EMERGENCY*

* Wait a few minutes and take blood pressure again

* If your blood pressure is still high and there are no other signs or symptoms, contact your health care professional

* If you are experiencing signs of possible organ damage, such as chest pain, shortness of breath, back pain, numbness/weakness, change in vision or difficulty speaking, call 911

American Heart Association recommended office blood pressure categories

BLOOD PRESSURE CATEGORY	SYSTOLIC mm Hg (top/upper number)		DIASTOLIC mm Hg (bottom/lower number)
NORMAL	LESS THAN 120	and	LESS THAN 80
ELEVATED	120–129	and	LESS THAN 80
STAGE 1 HYPERTENSION (High Blood Pressure)	130–139	or	80–89
STAGE 2 HYPERTENSION (High Blood Pressure)	140 OR HIGHER	or	90 OR HIGHER
SEVERE HYPERTENSION (If you don't have symptoms*, call your health care professional)	HIGHER THAN 180	and/or	HIGHER THAN 120
HYPERTENSIVE EMERGENCY (If you have any of these symptoms*, call 911)	HIGHER THAN 180	and/or	HIGHER THAN 120

*symptoms: chest pain, shortness of breath, back pain, numbness, weakness, change in vision, or difficulty speaking

Learn more at heart.org/BP



American Heart Association.



American Heart Association.

INSTRUCCIONES

PARA MEDIR LA PRESIÓN ARTERIAL EN CASA



Antes de la medición

- Evita fumar, tomar bebidas con cafeína o alcohol, y hacer ejercicio durante los 30 minutos previos.
- Utiliza un dispositivo validado con el tamaño de manguito correcto (visita [Validate BP](#) [sitio web en inglés] para encontrar un dispositivo en el que puedas confiar)
- Ve al baño y orina
- Siéntate de forma tranquila durante más de 5 minutos y no hables

Posición adecuada

- Siéntate erguido con la espalda apoyada, los pies en el suelo y las piernas sin cruzar
- Apoya tu brazo de manera cómoda sobre una superficie plana a la altura del corazón
- Coloca el manguito sobre la piel descubierta por encima del pliegue del codo, no sobre la ropa

Durante la medición

- Mantén la calma y no hables
- Realiza como mínimo dos lecturas con 1 minuto de diferencia
- Anota todos los resultados una vez que se complete la medición y compártelos con tu profesional de la salud para ayudar a confirmar tu categoría de presión arterial medida en el consultorio

UNA PRESIÓN ARTERIAL SUPERIOR A 180/120 MMHG

PUEDE INDICAR UNA EMERGENCIA HIPERTENSIVA*

* Espera algunos minutos y vuelve a tomar la presión arterial

* Si la presión arterial aún es alta y no hay otros signos y síntomas, comunícale con tu profesional de la salud

* Si presentas signos de posibles daños orgánicos, como dolor torácico, dificultad para respirar, dolor de espalda, entumecimiento o debilidad, cambios en la visión o dificultad para hablar, llama al 911 (o al número de emergencia local)

Categorías de presión arterial medida en el consultorio recomendadas por la American Heart Association

CATEGORÍA DE PRESIÓN ARTERIAL	SISTÓLICA mmHg (número de arriba/superior)		DIASTÓLICA mmHg (número de abajo/inferior)
NORMAL	MENOS DE 120	y	MENOS DE 80
ELEVADA	120-129	y	MENOS DE 80
HIPERTENSIÓN EN ETAPA 1 (presión arterial alta)	130-139	o	80-89
HIPERTENSIÓN EN ETAPA 2 (presión arterial alta)	140 O SUPERIOR	o	90 O SUPERIOR
HIPERTENSIÓN GRAVE (si no presentas síntomas*, llama a tu profesional de la salud)	SUPERIOR A 180	y/o	SUPERIOR A 120
EMERGENCIA HIPERTENSIVA (si presentas alguno de estos síntomas*, llama al 911 o a tu número de emergencia local)	SUPERIOR A 180	y/o	SUPERIOR A 120

* Síntomas: dolor de pecho, dificultad para respirar, dolor de espalda, entumecimiento, debilidad, cambios en la visión o dificultad para hablar.

Obtén más información en heart.org/BP (sitio web en inglés)

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MinD-D-D

PATIENT HEALTH QUESTIONNAIRE (PHQ-9)

Question	Score	Soto 1	prippy
1 Little interest or pleasure in doing things	0		
2 Feeling down, depressed, or hopeless	1		
3 Trouble tailing/staying asleep, or sleeping too much	2		
4 Feeling tired or having little energy	5		
5 Foor appetite or oversating	6		
6 Feeling bad about yourself — or that you are a fature	7		
7 Trouble concentrating on things	8		
8 Moving/speaking so slowly that other people could have neticolr — of the opposite — being so fidgety or restless that you have been moving around a lot more than usual	8		
5 Thoughts that you would be better off dead, or of hurting yourself	2		
Total Score			
Secoring: 6-4 6-41 Minind depression 20-27-Moderor ession 0-for 14-11 Minr Severe ▼ 13-Mderate 13-19 Moderately severe			

Printz with Purpose C

PHQ-9 QUESTIONNAIRE

Patient Health Questionnaire-2 (PHQ-2)

Questions

Over the past two weeks, how often have you been bothered by any of the following problems?

1. Little interest or pleasure in doing things.

☐ 0. Not at all ☐ 1. Several days ☐ 2. More than half the days ☐ 3. Nearly every day

2. Feeling down, depressed, or hopeless.

☐ 0. Not at all ☐ 1. Several days ☐ 2. More than half the days ☐ 3. Nearly every day

Scoring

PHQ-2 score is obtained by adding up the scores for each question. List your total score below:

Interpretation

A PHQ-2 score ranges from 0-6. The authors identified a score of 3 as the optimal cutpoint when using the PHQ-2 to screen for depression. If the score is 3 or greater, major depressive disorder is likely.

Score range:

Geriatric Depression Scale: Short Form

Choose the best answer for how you have felt over the past week:

- Are you basically satisfied with your life? **YES** / **NO**
- Have you dropped many of your activities and interests? **YES** / **NO**
- Do you feel that your life is empty? **YES** / **NO**
- Do you often get bored? **YES** / **NO**
- Are you in good spirits most of the time? **YES** / **NO**
- Are you afraid that something bad is going to happen to you? **YES** / **NO**
- Do you feel happy most of the time? **YES** / **NO**
- Do you often feel helpless? **YES** / **NO**

MONTREAL COGNITIVE ASSESSMENT (MOCA)
Version 7.1 Original Version

NAME : Education : Date of birth :
Sex : DATE :

VISUOSPATIAL / EXECUTIVE

Copy cube [] Draw CLOCK (Ten past eleven) (3 points) []

POINTS

NAMING

[] [] []

MEMORY

Read list of words, subject must repeat them. Do 2 trials, even if 1st trial is successful. Do a recall after 5 minutes.

	FACE	VELVET	CHURCH	DAISY	RED
1st trial					
2nd trial					

No points

ATTENTION

Read list of digits (1 digit/ sec.). Subject has to repeat them in the forward order [] 2 1 8 5 4
Subject has to repeat them in the backward order [] 7 4 2

Read list of letters. The subject must tap with his hand at each letter A. No points if ≥ 2 errors
[] F B A C M N A A J K L B A F A K D E A A A J A M O F A A B

Serial 7 subtraction starting at 100 [] 93 [] 86 [] 79 [] 72 [] 65
4 or 5 correct subtractions: 3 pts, 2 or 3 correct: 2 pts, 1 correct: 1 pt, 0 correct: 0 pt

LANGUAGE

Repeat : I only know that John is the one to help today. []
The cat always hid under the couch when dogs were in the room. []

Fluency / Name maximum number of words in one minute that begin with the letter F [] ____ (N ≥ 11 words)

ABSTRACTION

Similarity between e.g. banana - orange = fruit [] train - bicycle [] watch - ruler

DELAYED RECALL

Has to recall words WITH NO CUE	FACE []	VELVET []	CHURCH []	DAISY []	RED []	Points for UNCUEd recall only
Category cue						
Multiple choice cue						

Optional

ORIENTATION

[] Date [] Month [] Year [] Day [] Place [] City

© Z.Nasreddine MD www.mocatest.org Normal ≥ 26 / 30 TOTAL Add 1 point if ≤ 12 yr edu

Delirium “All behavior has meaning”



Causes

- **D**rugs (especially PIM)
- **E**lectrolyte imbalance (including dehydration)
- **L**ack of drugs (withdrawal, SUD, untreated dx)
- **I**nfection
- **R**educed sensory input
- **I**ntracranial (CVA, subdural, TBI)
- **U**rinary retention / fecal impaction
- **M**yocardial / pulmonar

Treatment

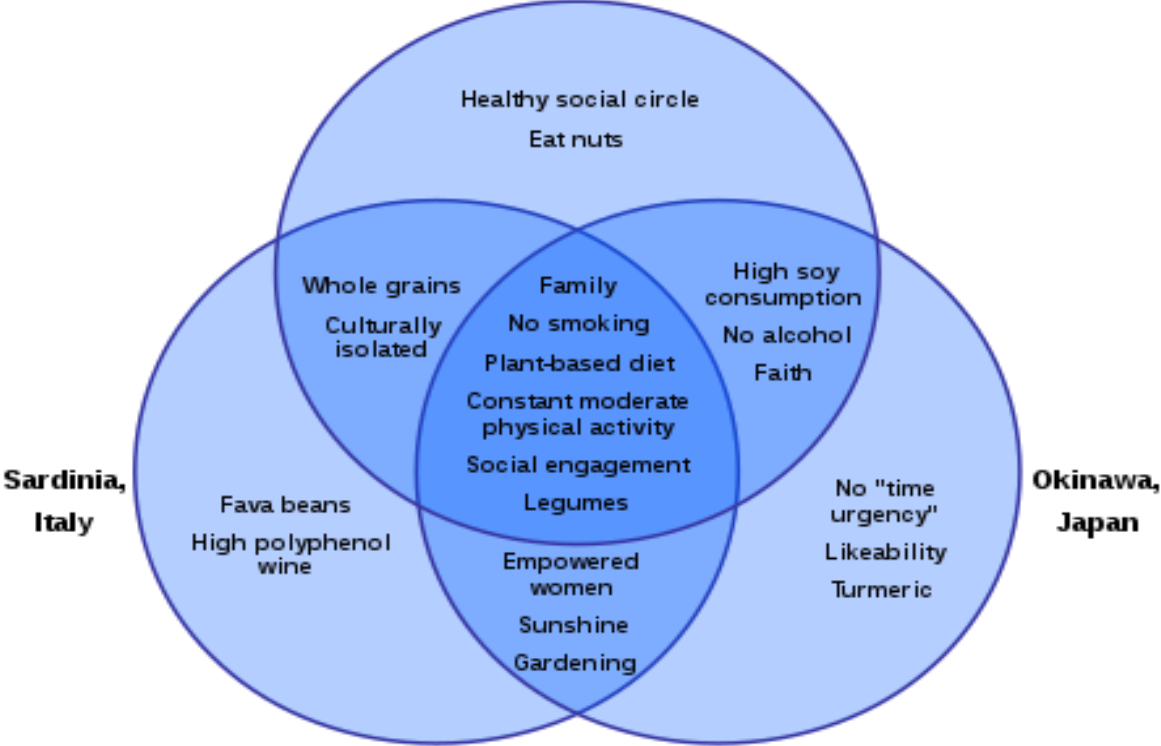
- Remove or treat causes
- Prevent or remediate complications
- Restore cognitive and physical fx
- Manage and understand behavior
- Non-pharmacological
- Aling with goals of care and 4M's model Fick & Mion, 2018; Fick et al., 2013; Inouye, 2021
- **D**escribe **I**nvestigate **C**reate **E**valuate

Anecdotic data

Blue Zones



Loma Linda, United States



Dr Wareham



Mentation



20
26



Mentation

[Risk reduction of cognitive decline and dementia: WHO guidelines, second edition](#)

Risk factors and target areas for intervention

Behaviours



Health conditions and biological states



Environmental



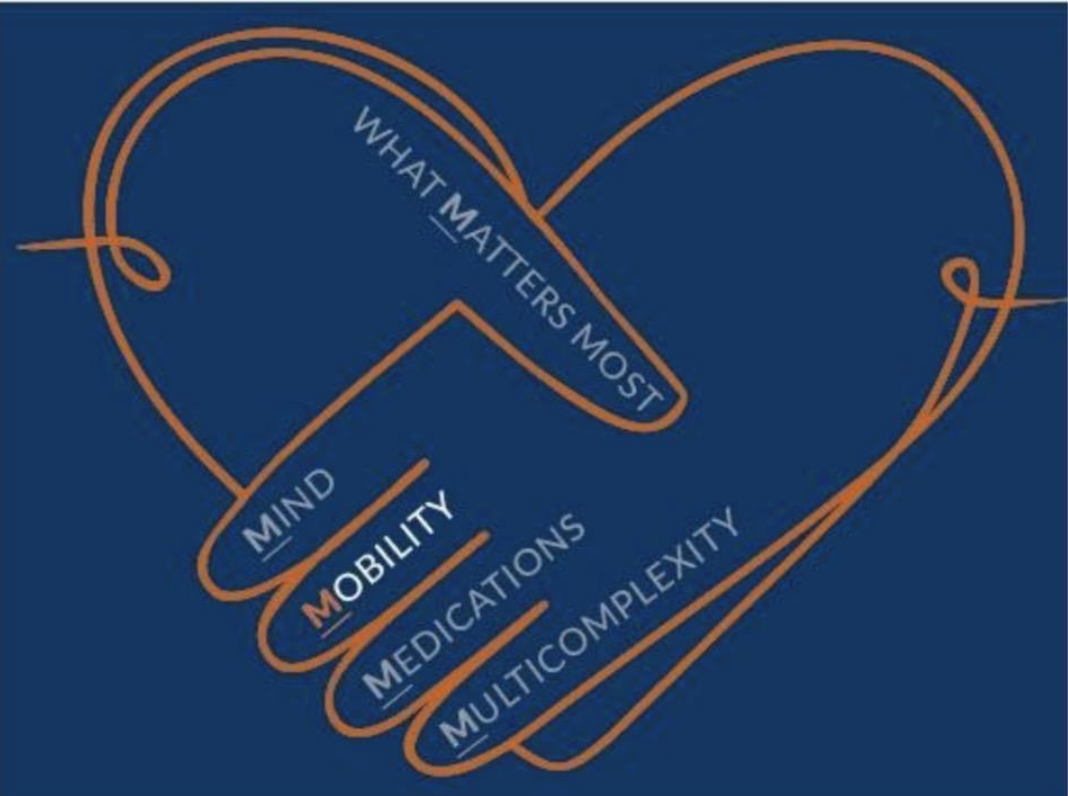
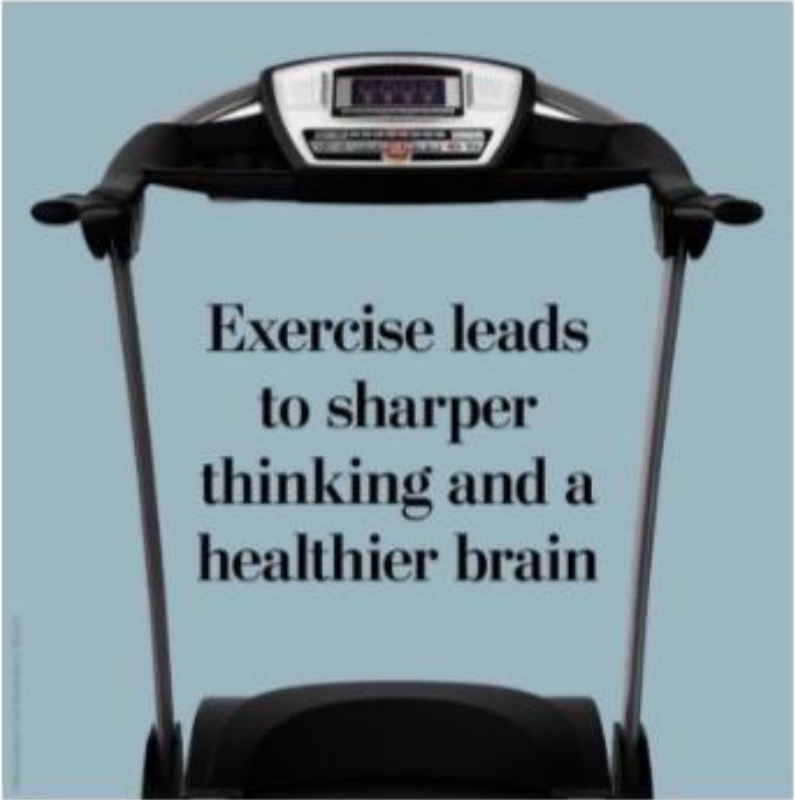
Multidomain*



* Added for the 2026 edition

Validated after scoping review without full evidence synthesis

Let's connect all !



CREATED BY MY DAUGHTER

JULY 16, 2019

All About Al

So you can know who I am on the inside....



I'm married!
I've been married to my wonderful and supportive wife for 61 years. We met when we were both in college at Ohio State and we discovered we grew up near each other in Northwestern Ohio.

I have always been interested in helping youth and the volunteers that support them. I worked in Ag and Extension Education during my career at Michigan State, Oregon State and Penn State. I worked to get the 4-H program merged into the college of Ag and Extension Education so they could do research like other Big Ten Universities. I had a grant from Fox Chase Cancer Society in Philly while I was still working and was able to continue to work with smoking cessation after I retired too. I worked very hard to get Beaver Stadium a smoke-free environment!

What I enjoy!

1

GOLF!

I'd still play golf every day if I could! I helped start a Junior Golf Program too!

2

ICE CREAM!

I enjoy desserts (ice cream, pie, cake & cookies) but other favorites are chicken, nubes sandwiches, burgers, lasagna, French toast, waffles, orange juice and fruit

3

PEOPLE!

I have always enjoyed helping people and working on projects!

Family means the most to me and I have three children, 11 grandchildren and eight great-grandchildren.

My goals:

- To be able to walk on my own!
- To go home!
- Continue to feed myself
- Use the restroom by myself
- To dress myself

My challenges:

- I have had severe cognitive decline - especially this year. I used to be able to communicate what I liked and didn't like much better than I can now.
- I recognize my family, but processing things takes me time and needs to be said in multiple ways. I may say I understand what to do, but I don't act quickly and usually respond best if someone shows me what to do and encourages me.
- I do not respond to being shouted at to do things. Encouragement goes much better for me.
- I don't like to drink fluids! Flavored sparkling water seems to go down best for me. Orange juice is good too. I used to drink coffee with sweetener, but have not liked it recently.
- Evenings are tough for me and I get fidgety and pick at my skin (head, ears, arms, etc.). My skin is very dry! My confusion is always worse in the evenings.

Who knows me best?

- I go by 'Al'.
- My wife - I still know her and am comforted by her voice. I respond to her best.
- My youngest daughter - she lives in State College - she is a power of attorney like my wife and can answer any questions and loves to help any way she can.
- My son - he lives in Phoenix, AZ but we are close and enjoyed playing golf together!
- My oldest daughter - she lives in Idaho. We talk on the phone - and I saw her in February in AZ.

Our Family

Al & Betty
July 2019



How to implement the 4M's +1:What Matters



Assessment

Ask (concerns , desires, fears etc)
Listen
Ask more (goals may change over time)



Document

Hospital board
Electronic record
Orders



Action

Align →what matters
Address →Cultural issues
Recognize→ health believes
4M's→ Community



The Impact of 4 M's Implementation

Zarowitz, B.J. and Brandt, N. (2025), Achieving the 4Ms: Are you providing age-friendly care?. J Am Coll Clin Pharm, 8: 416-419.
<https://doi.org/10.1002/jac5.70045>

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Journal of the American College of Clinical Pharmacy

EDITORIAL

TABLE 1 Sample impacts of age-friendly care.

Healthcare setting	Methods	Outcomes
CVS Minute Clinics ^{5,6}	- Implemented 20 Age-Friendly strategies to improve care - Medication reconciliation at every visit - Evaluation of mental status (mini-Cog) and depression (PHQ-2) with referral to behavioral health as appropriate - Mobility assessed by Timed Get Up and Go test - Supplied completed AFHS brochure with 4Ms evaluated during visit to primary care provider	- Strategies implemented at 1100 Minute Clinics in 35 states - Trained 3300 nurse practitioners and physician associates - Likelihood of patient return to clinic for follow-up care within 6 months was directly related to the number of 4Ms addressed and delivered during primary visit
Intensive Care Units ⁷	Mobility evaluations of 302 patients ≥65 years of age in the MICU	75% improved Perme scores; 58% improved modified Barthel Index scores - Modest improvement in score-assessed mobility and self-care prior to transfer to the floor
Veterans Administration Skilled Nursing Facility ⁸	- Implementation of AFHS in 112-bed SNF that provides post-acute, long-term, and palliative care - What Matters assessment through My Life Story - Cognitive, delirium, and depression screening with behavioral intervention - Deprescribing potentially inappropriate medications - Mobility assessment and referral	- Completion of screenings and interventions led to reduction in falls, reduction in disruptive behaviors, 53% increase in deprescribing high-risk potentially inappropriate medications - In short-stay residents there was a 47.9% relative reduction of outpatient ED visits within 30 days of admission; 29.9% relative reduction in rehospitalization within 30 days of admission; and 18.6% relative increase in discharge to the community within 100 days of admission - Hospitalization rate (63.9%) and outpatient ED visits (73.2%) were reduced in long-stay residents
MedStar Ambulatory Clinic ⁹	- Implemented 4Ms framework - What Matters assessed on intake - Medication review and intervention - Mobility screening and referral to physical therapist - Cognitive screening and depression assessment	- AFHS implemented at high-risk rounds - Improvements in frequency and thoroughness of application of 4Ms in practice setting - Over 6 months significant reductions noted in potentially inappropriate medications and improved medication adherence

Abbreviations: AFHS, Age-Friendly Health Systems; 4Ms, What Matters, Medication, Mobility, and Mentation.

23749870, 2025, 6, Downloaded from https://onlinelibrary.wiley.com/doi/10.1002/jccp.70045 by Department Of Veterans Affairs, Wiley Online Library on [31/07/2025]. See the Terms and Conditions (https://onlinelibrary.wiley.com/terms-and-conditions) on Wiley Online Library for rules of use; OA articles are governed by the applicable Creative Commons License

Age Friendly Pharmacist Badge

Steps 1 to 4



1 / 1 Completed



Leveraging Pharmacists as Age-Friendly 4Ms Champions (CPE Only)

Released 05/01/24 | Expires: 04/03/2027

1 / 1 Completed



Age-Friendly Approach to the 4Ms: What Matters, Medication, Mentation and Mobility (CPE Only)

Released: 10/01/24 | Expires: 10/01/2027

1 / 1 Completed



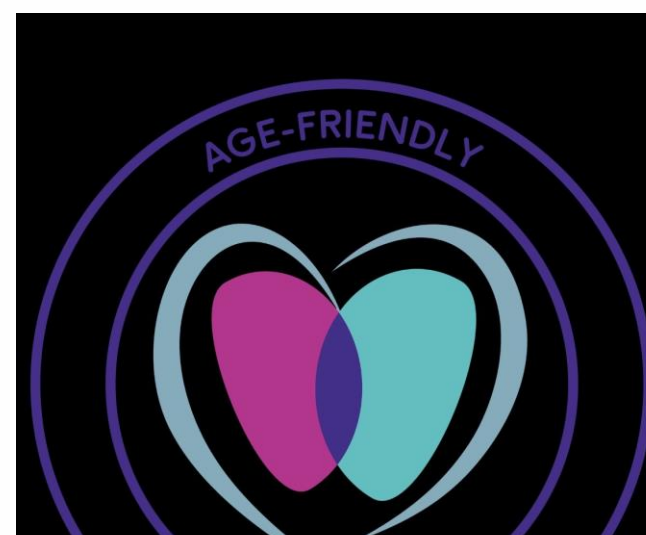
Advancing the Age-Friendly 4Ms Movement

Released: 12/01/24 | Expires: 11/09/2027

1 / 1 Completed



Questionnaire: Age-Friendly Pharmacist Badge Program



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Pre and Post test

Pre and Post Test:

1. The following elements are part of the Age Friendly Health System 4Ms framework except for:

- A) Mobility
- B) Medication
- C) Moderation
- D) Mentation
- E What matters

2. Decreased hepatic blood flow is most likely to increase the risk of adverse drug effects in older adults. True or False

3. Unnoticed adverse drug reactions can lead to prescribing cascades. True or false

4. Engaging in PIM deprescribing efforts is an example of the pharmacy team participation in Age friendly health systems.

True or false

5. Making independent medication changes based on Beers' criteria is an example of interprofessional collaboration.

True or False

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[8/fulltext#:~:text=Although%20PPIs%20have%20had%20an,chronic%20kidney%20disease%2C%20and%20dementia](https://www.mayoclinicproceedings.org/article/S0025-6196(17)30841-8/fulltext#:~:text=Although%20PPIs%20have%20had%20an,chronic%20kidney%20disease%2C%20and%20dementia)

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Thank you

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2026